



COMPLAINT REFERRAL FORM

Complaint ID: I1402010202074432

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/01/2014 02:02:07

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Atlanta

Do you live within the city limits?: No

County: Cobb

State: Georgia

Country: United States

Zip Code/Route: 30339

Phone number:

Email Address:

Name of your local police or sheriff's office:

Cobb County Sheriff's Office

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

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Information about the Individual/Business that victimized you

Business Name:

Name:

Gender: U

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other: hacked my daughter's email

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

935.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☒ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☒ Other (Specify) Western Union

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

On the evening of January 31, my daughter's gmail account was hacked and someone pretending to be her asked me to wire money, \$850, to a friend. I was uncertain but followed through on the request through Western Union. The information provided on the friend was Name..... [redacted] State..... North Carolina, Zipcode..... 28681, [redacted]

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[redacted] The Western Union number associated with the transaction was MTCN [redacted]

Just to verify that number of the transaction I forwarded her and her friend the receipt from the transaction containing my home address and phone number. This concerns me greatly.

I became suspicious when "she" requested a second transaction for \$500 to another friend in another state. Name..... [redacted] address..... [redacted] evening shade Ar. zip code..... 72532, [redacted] Before I completed this transaction, I asked her for her birthdate. When she danced around responding, I called my daughter at the vacation site where she was staying. When my real daughter answered phone and new nothing of this fictitious conversation I was having with her, I realized I'd been scammed. I kept the chat conversation lingering long enough to call the credit card company and cancel my credit card and report a fraudulent charge. I then called Western Union and made a report to them. By the time I completed both of these conversations, the person at the other end of the chat had disconnected.

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Hopefully, Western Union's report that the money had not yet been collected is accurate. If so, my greatest risk now is the personal information they have from the receipt I forwarded. With the contact information for the two recipients that I have provided, I hope that the individuals perpetrating this fraud can be readily identified. I've kept a copy of the chat transaction as well as my receipt from Western Union.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Internet messaging

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

left blank

Did you conduct any research on the individual/business prior to the incident?

left blank

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Western Union, Agent 515 Mario 800-325-6000

IBM Visa Credit Card, 800-873-5100

both contacted immediately.



COMPLAINT REFERRAL FORM

Complaint ID: I1402010414144752

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/01/2014 04:14:14

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: ailua

Do you live within the city limits?: Yes

County: Honolulu

State: Hawaii

Country: United States

Zip Code/Route: 96734

Phone number:

Email Address:

Name of your local police or sheriff's office:

left blank

Is the complaint you are filing related to the Internet or an online service? No

Do you have pertinent documents in paper form? Yes

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Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

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Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

27,000

Please indicate the means of payment (select all that apply)

- ☒ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

Was told that my mom won \$3,500,000 500 cash in a gold brief case a Mercedes. But to receive the prizes there were all sorts of taxes that needed to be paid. Over the course of a week I sent them \$25,000. It was sent in cash through the post office and by Western Union. Western Union transaction # are:

[REDACTED] Three express mail envelopes were sent # EG [REDACTED] b6 b7c

Address items were sent were:

[REDACTED]

Mt. Shasta, CA 96067

[REDACTED]

Bernice, LA 71222

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Western Union recipient: [REDACTED] payout location Jamaica
Western Union recipient: [REDACTED] payout location No. Carolina
Western Union recipient: [REDACTED] Pay out location No. Carolina

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They paid on MY credit card to "help me out" so I could do cash withdrawals.

The routing # to my credit card was Routing # [REDACTED] - I'm not sure if it's a valid account at all.

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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

I started to confer with my boss and girlfriend, and they advised me to stop sending money, but they keep hounding me about it and call all the time.

Their number that they call from is

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Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402010718406261

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/01/2014 07:18:40

Victim Information

Name:

Business Name: retired

Age: Over 60

Gender: M

Address:

City: Olathe

Do you live within the city limits?: Yes

County: Johnson

State: ansas

Country: United States

Zip Code/Route: 66061-3030

Phone number:

Email Address:

Name of your local police or sheriff's office:

Olathe P.D.

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

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Information about the Individual/Business that victimized you

Business Name: teamviewer.com
Name: would not give it
Gender: M
Address:
City:
State:
Country:
Zip Code/Route:
Phone number: 6617480240
Email Address:

Other Identifiers

Web Site: teamviewer.com
IP Address:
IRC Server:
Chat Room Name: not given
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
961.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☒ Other (Specify)western union

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

This account has been reactivated but not by me. I do not use any email address except this one.

I stupidly allowed the recipient of this to log onto my pc remotely via teamviewer.com. They did something to my display to try and prevent me from seeing what they were doing. They told me I was due a refund of \$249.00. They used this to get me to give them my banking information. Then my pc screen went into a blinking mode and then they reloaded Google Chrome. And set up an email Account in my name. I received a call from western union with a confirmation number 3939. I was under the impression this was to assure my receiving the promised refund. I checked my bank account to discover they were charging me \$961.00 via western union. This is where the fraud began. Now I see that the charge has been reinstated, this is wrong. I emailed you to close this account after calling the number provided on the western union web page and was give this web address to file a complaint and cancel this account.

Now this morning I see the account has been reactivated. The payment was stopped by the operator, and the account was supposedly canceled by you. I am reporting this activity to IC3.gov. with all of this information.

In a message dated 1/30/2014 10:22:54 P.M. Central Standard Time, webcare@westernunion.com writes:

Recently you requested personal assistance from our on-line support center. Below is a summary of your request and our response.

Western Union values your business. Should you have any other questions as efforts are made to resolve your concern, please do not hesitate to contact us.

Thank you for allowing us to be of service to you.

Sub ect
ID Theft & False account

Discussion History
Response Via Email (Rachelle) 01/30/2014 08:22 PM
Dear

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Thank you for contacting Western Union.

Please be advised that the account has been deactivated.

We apologize for any inconvenience this issue may have caused you.

Do let us know if you need further assistance.

Yours sincerely,

Western Union Customer Care

Customer By Email [REDACTED] 01/30/2014 01:25 PM

billing phone [REDACTED]

Billing address: [REDACTED] Olathe, Kansas 66061-3030

E-mail address [REDACTED]

Cancel account due to ID theft and fraud in setting up account.

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The information transmitted, including any content in this communication is confidential, is intended only for the use of the intended recipient and is the property of The Western Union Company or its affiliates and subsidiaries. If you are not the intended recipient, you are hereby notified that any use of the information contained in or transmitted with the communication or dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the Western Union sender immediately by replying to this message and delete the original message

Incident Reference #140130-003335

Date Created: 01/30/2014 01:25 PM

Last Updated: 01/30/2014 08:22 PM

Status: Solved

Tracking Number (MTCN):

Date of Transaction:

---001:001524:22249---

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☒ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

Yes

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

I am not sure. I down loaded a PC tool program which I promptly canceled. They called me back and promised a refund on canceled services and wanted to assure I removed their software. I allowed them access to my pc. They asked for my banking information to complete the refund. In lieu of refunding my account the setup a Google account and a Western Union account and used my pc to do this, and made a payment to themselves for \$961 dollars. I called western union to stop this and was assured that it was stopped. I also emailed the webcadre@westernunion.com. They assured me it was done. I checked my bank account this morning to find the account was reactivated and the payment reinstated.

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

I called the local FBI and they gave me this website. I delayed this filling to take time to try and prevent the billing to take place. I thought I was successful but was not.

Supplemental Information

----- 02/11/2014 16:50:52 -----

The Google device is a bug that my son uses for netflix. The device plugs into his TV and the watches movies via the internet.



COMPLAINT REFERRAL FORM

Complaint ID: I1402011121308601

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/01/2014 11:21:30

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Garnet Valley

Do you live within the city limits?: No

County: Delaware

State: Pennsylvania

Country: United States

Zip Code/Route: 19060

Phone number:

Email Address:

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Name of your local police or sheriff's office:

left blank

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? No

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

City:

Makati City Manila

State:

Country:

Philippines

Zip Code/Route:

1008

Phone number:

Email Address:

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Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☒ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

I have an advertisement for the sale of internment rights on the Final Arrangements Network which includes my E-Mail Address. I was contacted by said [REDACTED] via E-Mail on 1/24/2013 with an interest to but the rights. He agreed to buy the rights (via E-Mail) on 12/27/2013 for the requested amount of \$4,500.00. I established a special account with my bank, WSFS Bank of Wilmington, DE to have the funds transferred electronically. On 1/28/2014 this account received a deposit of \$6975.00 from Seized Assets Auctioneers, 742 Hampshire Road, Suite D, Westlake Village, CA 91361 (My bank has the image of the check). [REDACTED] requested that the difference between asking price and deposit be sent via his special instructions, which he never provided. I insisted that the difference will be returned to the originating source, to which he objected. Because of [REDACTED]'s; dubious instructions, I canceled the agreement and that the total amount deposited would be returned to the source. [REDACTED] insisted that the funds be wired to him and his brother via Western Union with the following addresses:

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[REDACTED]

Makati City Manila
Philippines 1008

[REDACTED]

Makati City Manila
Philippines 1008

I went to my bank on 1/31/2014 to return the deposit to the originator. The Security Department of the Bank had frozen the check for lack of supporting funds and is investigating further.

There is no personal loss to me. However, I wish to deter these people from perpetrating additional fraud. I have contacted The Final Arrangements Network with this information.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

1 month

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402011153586972

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/01/2014 11:53:58

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Ft. Walton Beach

Do you live within the city limits?: Yes

County: Okaloosa

State: Florida

Country: United States

Zip Code/Route: 32548

Phone number:

Email Address:

Name of your local police or sheriff's office:

Okaloosa County Sheriff

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

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Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

City:

State:

Texas

Country:

United States

Zip Code/Route:

Phone number:

Email Address:

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Other Identifiers

Web Site:

Face Book

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

Friday, January 31, 2014. I was on face book and got a message from my cousin who lives in Kentucky. It was her picture and everything. I proceeded to talk with her and she asked if I had heard her good news. I told her I had not. She said she had just received \$100,000.00 from Workers Compensation Appeals Board. She told me she had seen the list of people that had money and that my name was on the list. She gave me the name of the person to contact, which was [REDACTED] Mr. [REDACTED] said I had to become his friend to be able to talk to him, which I did. At this point I thought it was real only because I trusted my cousin. He said I had money also and that UPS would deliver my cash or check within 12 hours. All I had to do was wire \$1,000.00 via of Western Union to the following address: [REDACTED] LEXINGTON, TEXAS 78947. If I sent \$1,500.00 I could get \$150,000.00 on up. I called our local Credit Union and asked if they had heard of any scam like this. They had not but suggested I call my cousin, which I did, but was unable to get in touch with her. He asked for Name, address, age, sex, martial status, phone, text#, e-mail, deaf or hearing, working or not, credit status, how I wanted the money, did I own or rent, credit rating and monthly income. I will admit at this time I was very scared. I did provide the information he asked for, like a dummy, but he never asked for SS#, credit card information or any personal monetary information. He talked with me while I talked to my cousin on face book. I finally told my cousin that I didn't think my husband was going to let me do it. He continued to talk to me and so did my cousin. Then he said when I decided how I wanted to receive my money to get back with him. His last response to me was about 4 hours after my initial conversation. I even got a text from someone saying he was Felix the UPS man and gave me a number to call which is [REDACTED] This was yesterday. I have not received any more messages from him, but I left his face book information on my computer. I called our local Fraud number 850-651-7674 but did not get a response until late in the afternoon. I had to leave a message. I wrote down most of what I am telling you and gave it to our Okaloosa Co. Sheriff Office. This information is supposed to be given to an investigator by the name of Ms [REDACTED] with the Okaloosa Co. Sheriff. I still have the information on my computer along with a picture that [REDACTED] is using.

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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Internet messaging

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

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This is the cousin whose name was being used. I have not been able to talk to her

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Okaloosa County Sheriff Department

Reported Jan. 31, 2014

850-651-7674

approx. 8 PM

Ms.

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COMPLAINT REFERRAL FORM

Complaint ID: I1402011214050621

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/01/2014 12:14:05

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Lonedell

Do you live within the city limits?: No

County: Franklin

State: Missouri

Country: United States

Zip Code/Route: 63060

Phone number:

Email Address:

Name of your local police or sheriff's office:

Franklin County Sheriff

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

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Information about the Individual/Business that victimized you

Business Name: Microsoft
Name:
Gender: M
Address:
City:
State: Texas
Country:
Zip Code/Route:
Phone number:
Email Address:

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Other Identifiers

Web Site: show my pc
IP Address:
IRC Server:
Chat Room Name: Claims worked for microsoft
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
245.00

Please indicate the means of payment (select all that apply)

- ☒ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☒ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)Western Union

Did you use a third party online payment service such as PayPal, BidPay, Escrow? Yes

Description of the Incident

Describe in your own words how you have been victimized.

Approx. 6pm 1/31/14 A male, speaking broken english claiming to be calling on behave of microsoft stated that they have had notice that my computer had errors and could crash and he was there to help me to correct them. He gave me various commands to allow himself to take control of my computer, which I followed. When he began asking for my personal information and a charge of \$1.44, I was now very suspicious. When I hesitated in giving out more information he became insistent that if I didn't complete the form my computer would lock up and I would not be able to use it and he demonstrated that he could do this. He assured me it would only cost a \$1.44 and my computer would be restored. There was a phone number given me to enable me to call him back. [REDACTED] Called the number, a woman with foreign accent as only to leave my name and phone number, I hung up. b6 b7c

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Western Union - our money transfer's complete.

will need to bring a government-issued photo ID and the tracking number (MTCN^{b6}
to pick up the 245.00 USD you sent. They can pick it up at any agent location in the expected payout^{b7c}
location.



COMPLAINT REFERRAL FORM

Complaint ID: I1402011349140001

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/01/2014 13:49:14

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Hilo

Do you live within the city limits?: Yes

County: Hawaii

State: Hawaii

Country: United States

Zip Code/Route: 96720

Phone number:

Email Address:

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Name of your local police or sheriff's office:
Hawaii Police Department - Hilo Branch

Is the complaint you are filing related to the Internet or an online service? No

Do you have pertinent documents in paper form? No

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender: U

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

3000

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☒ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? Yes

Description of the Incident

Describe in your own words how you have been victimized.

At about 9:00AM Thursday, Jan. 30, 2014, we received a phone call from someone who sounded exactly like our 16-year-old grandson. He told us that he was in Mexico City and had been arrested because drugs were found in a cab he was in with a friend and two other people. The police searched the cab after they pulled the car over for a broken tail light.

He said that they had fingerprinted him and tested him for the presence of marijuana in his system and he was clean but he still had to go before a judge. There was a big backlog and it would take six to eight weeks to see the judge but for a payment the court appearance could be moved up to that day. He was then at the American Embassy and the embassy personnel were helping him to deal with the situation. He then transferred the call to a Sgt. [redacted] who gave us much of the same information as well as instructions^{b6} to send money (approximately \$1500) by Western Union. He said the money would be refunded directly^{b7c} back to us after the court appearance.

He said to call him back at [redacted] when we had sent the money and he would take [redacted] to pick up the money, go with him to court and then take him to the airport. We sent the money by Western Union and called him back. Sgt. [redacted] said we will hear from [redacted] in about two hours.

b6
b7c

The next morning at about 9:00, [redacted] called again and said there had been a problem in court and more money was needed. He gave the phone to Sgt. [redacted] who explained that because of the amount of marijuana (two and one-half pounds) the judge imposed a fine of another \$1500. If [redacted] stayed out of trouble the fine would be refunded in six months.

We sent the additional money by Western Union and called Sgt. [redacted] to let him know we had done it. He said he would take care of it right away and we would hear from [redacted] in about two hours.

When three hours had passed we became suspicious and decided to do some investigation. We Googled the phone number of "the American Embassy in Mexico City" and found that it was actually a Canadian number and two people had posted scam complaints on a related web site.

We then called his parents and found that he had never been to Mexico City.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

None.

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

A verbal complaint was called to Hawaii PD on Feb. 1 at 7:00 AM.



COMPLAINT REFERRAL FORM

Complaint ID: I1402011730554691

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/01/2014 17:30:55

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: newark

Do you live within the city limits?: No

County: new castle

State: Delaware

Country: United States

Zip Code/Route: 19711

Phone number:

Email Address:

b6
b7c

Name of your local police or sheriff's office:

New Castle County Police

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? No

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

U

Address:

City:

ocala

State:

Florida

Country:

United States

Zip Code/Route:

34475

Phone number:

Email Address:

b6
b7c

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

1800.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

came across bmw r1100gs for 1800. " [redacted] " said it was his dad's bike and he was getting rid of it since his father had died. used ebay looking e-mail to set up transaction using western union to a [redacted] Portland or (97209). sent money 1/28 using Western Union (tracking #- [redacted] faxed copy of receipt, as instructed to [redacted] got e-mail saying received money and seller would ship the bike. did not receive shipping details called e-bay and they had no record of transaction or of seller as member. I have forwarded copys of all e-mails to e-bay, and still have them on the computer. b6 b7c

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Website

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

Yes

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

n/a

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402011738450682

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/01/2014 17:38:45

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Mineral Wells

Do you live within the city limits?: Yes

County: Palo Pinto

State: Texas

Country: United States

Zip Code/Route: 76067

Phone number:

Email Address:

b6
b7C

Name of your local police or sheriff's office:

Mineral Wells Police Department

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? No

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

City:

New York

State:

New York

Country:

United States

Zip Code/Route:

Phone number:

Email Address:

b6
b7c

Other Identifiers

Web Site:

Face Book

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Face book message

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

This man contacted me by message on face book and told me he was an evangelist. We talked on messenger Thursday January 30th and Friday January 31st. I told him I would not be on the internet after Friday. He asked me to do one thing for him. He tried to coherse me to send him money by western union to - 40 airport rd Delta state Nigeria. I was to make it out to [REDACTED] He wanted it done the same night.

b6
b7c

I told him I would talk to my son and have the money he insisted on to him Tuesday Feburary 4th. He wanted me to contact him after it was done

I imediately called the FBI who told me to report it to you.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☒ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Website

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

I hope not, but suspect so.

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

FBI 817 989 8259 Date reported February 1st at 2am



COMPLAINT REFERRAL FORM

Complaint ID: I1402020205331172

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/02/2014 02:05:33

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Ocala

Do you live within the city limits?: No

County: Marion

State: Florida

Country: United States

Zip Code/Route: 34482

Phone number:

Email Address:

b6
b7C

Name of your local police or sheriff's office:

Marion County Sheriff

Is the complaint you are filing related to the Internet or an online service? No

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

b6
b7C

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

315.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

On Thursday, January 30, 2014, I received a call telling me that a 3-year computer service contract I had purchased in the amount of \$499 was moving to India and the company was refunding the money since they would not be doing business in the United States. They told me that in order to get this money I would have to send them a Money Gram in the amount of \$315 since Bank of America would not permit them to write a check for an amount less than \$800.

I told them I did not feel right about the entire situation, and that I would just take my \$499 loss. They kept talking for about 30 minutes. I finally told them I could do nothing that evening, but would think about it overnight. They said they would call me on Friday. I told them I could not talk with them until after noon.

When I got home from the hospital on Friday, January 31, at about 12:30 the phone was ringing and it was them. I told them I had decided to do nothing and to just take my loss. They said I had already agreed to accept their offer. I told them to void the check and I was told it had already been sent. I told them to stop payment on it, and I was told they could not do that. I told them I just did not feel right about the situation.

But, I should have followed my gut instinct. I sent a \$315 Money Gram to [redacted] in India. My caller ID gave his number as a Skype caller [redacted]

On Saturday, February 1, 2014, I received a call from [redacted] who identified himself as a member of the Anti-Fraud Unit of the FBI, ID#768251. Phone # [redacted] He repeated everything about the \$499 service contract, but did not know about the \$315 I had sent.

He said that I had been victim of fraud, and the FBI was going to correct the matter. I said NO, everything he had said sounded just like the previous. He kept repeating he was FBI and then sent copies of the ID cards of two other agents. [redacted] ID#900779 who would deliver the money order to me, and [redacted] ID#8961311. b6 b7c

This time the money order would be for \$1,289; I told them NO, I was not sending any money to anyone. He said I did not have to send any money, just take a Security Deposit of \$489 to Western Union. I said NO, then he said a security deposit of \$200. Again I said NO. He kept telling me he was just trying to help me. He even gave me a security number of [redacted] to use when I took my security deposit to Western Union.

He became belligerent on the phone when I told him I was not going to participate, that I would cut my loss. Then I told him good-bye and hung up.

The web site he had me go to was www.infosis.com

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☒ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

no witnesses

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402021244350682

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/02/2014 12:44:35

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: naples

Do you live within the city limits?: No

County: collier

State: Florida

Country: United States

Zip Code/Route: 34112

Phone number:

Email Address:

b6
b7C

Name of your local police or sheriff's office:

Sheriffs office naples florida

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? No

Information about the Individual/Business that victimized you

Business Name: natuervis many names they give never the same name
Name: alex
Gender: M
Address:
City:
State:
Country: Canada
Zip Code/Route:
Phone number:
Email Address:

b6
b7C

Other Identifiers

Web Site: refuse to give
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
140.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☒ Other (Specify) repair cost, he wanted me to go to western union

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

This problem is through Comcast. The security download was a scam and this man took over my computer. He has control of dns of computer and has all my information. He won't stop calling me. He calls and says you have virus pay me through western union. I called the 877 number and a man answer in a car than I asked for Alex who keeps calling me and he hung up on me. I can not get this man from taking over my computer and calling me. I have spent 140 dollars now to repair and I have to spend more to fix or get a new computer because this man has control. I have meet three other people who had this same problem from Comcast. I called Comcast and they said they have no control because it is other country. they have another number which I could not put in field for number

b6
b7c

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Internet messaging

Was this initial means of contact unsolicited/uninvited?

left blank

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Sheriff dept naples florida officer case number

b6
b7c



COMPLAINT REFERRAL FORM

Complaint ID: I1402021555379711

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/02/2014 15:55:37

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City:

Do you live within the city limits?: Yes

County: fairfeild

State: Connecticut

Country: United States

Zip Code/Route: 06611

Phone number:

Email Address:

b6
b7c

Name of your local police or sheriff's office:

trumbull police

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

F

Address:

GHANA WEST AFRICA

1079 GP

City:

Accra

State:

Country:

Ghana

Zip Code/Route:

1079

Phone number:

Email Address:

b6
b7c

Other Identifiers

Web Site:

IP Address:

hairdresser

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

6800

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☒ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)western union

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

We made plans for her to be with me in Ct USA. I proceed to put away fund for airport fees, required br Ghana for first time travelers, money for passport work visa, travel money.

Ia 18 month period she asked me to sed money for internet services cell phone services, which were shut off many times because of usage abuse. I borrowed from relatives to help us, all the time leading to believe she was coming here,

She said she was taking \$5,000 to get the bank draft required to travel, said she lost it in a attack and robbed.

Im paying off my relatives to this day.I asked her for 4 months to scan her pass port and send it to me, she did it for

sure was a fake. Since then i helped many times, to find out that she sent me photos that were stolen, i did a search, she is well known as a long time scammer, has been doing this for years, every anti scam site has her photos marked scammer and pics stolen from the website of Model

b6
b7c

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☒ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Internet messaging

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

left blank

How much time has passed since you determined you were victimized?

2 - 3 months

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Greater Accra police Asante Region; att . chief SUPT
Im 78 yrs old i should have know better, i was to vulnerable

b6
b7c



COMPLAINT REFERRAL FORM

Complaint ID: I1402021800407371

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/02/2014 18:00:40

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Menifee

Do you live within the city limits?: Yes

County: Riverside

State: California

Country: United States

Zip Code/Route: 92584

Phone number:

Email Address:

b6
b7c

Name of your local police or sheriff's office:

Perris ca

Is the complaint you are filing related to the Internet or an online service? No

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: Excalibur
Name:
Gender: M
Address:

City: Palm desert
State: California
Country:
Zip Code/Route: 92260
Phone number:
Email Address:

b6
b7c

Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
50,000

Please indicate the means of payment (select all that apply)

- ☒ Cash
- ☐ Cashier's Check
- ☒ Check/Debit Card
- ☒ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

Best friend scam trust gained,wire fraud (London Africa)

Reported western union [redacted]

Bank of America

Perris,ca police department date 07 15 2013 case number [redacted]

01 30 2014 case number [redacted]

Bank ofAmerica

Exon Mobil

AARP Bulletin Jan Feb 2014 called [redacted]

Riverside Senior Aging Services 951 867 3800

b6
b7c

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☒ Fax
- ☒ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

In person

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

2 - 3 weeks

Contact Information

Are there witnesses or other victims to this crime?

Meniffee ca 92584
 Wildomar
ca 925995

b6
b7c

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☒ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

See above I have receipts photos and DNA



COMPLAINT REFERRAL FORM

Complaint ID: I1402021814092521

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/02/2014 18:14:09

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: hemet

Do you live within the city limits?: Yes

County: riverside

State: California

Country: United States

Zip Code/Route: 92544

Phone number:

Email Address:

b6
b7C

Name of your local police or sheriff's office:

hemet police

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

U

Address:

City:

cedar park

State:

Texas

Country:

Zip Code/Route:

78613

Phone number:

Email Address:

b6
b7c

Other Identifiers

Web Site:

match.com

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

700.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

Had been chatting website with this person for a while she ask for 200.00 dollars for cell phone. she keep ask me for it. So final I sent via western union. to a [redacted] in cedar park Texas. The address that they gave me is [redacted] Cedar part Texas zip code 78613. We chatted some more then she as for 500 dollars so she and son could come out her to see me. I all so sent it western union. this was all done online. I ask for her to send it back after calling me all kinds o names. She said she would she said she had sent it and gave a tracking number witch after going to western union that was a fake. b6 b7c

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☒ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Internet messaging

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

no

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Hemet Police



COMPLAINT REFERRAL FORM

Complaint ID: I1402022043272901

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/02/2014 20:43:27

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Frankford

Do you live within the city limits?: Yes

County: Sussex

State: Delaware

Country: United States

Zip Code/Route: 19945

Phone number:

Email Address:

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Name of your local police or sheriff's office:

Town of Frankford

Is the complaint you are filing related to the Internet or an online service? left blank

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

City:

Silver spring

State:

Maryland

Country:

United States

Zip Code/Route:

20901

Phone number:

Email Address:

b6
b7c**Other Identifiers**

Web Site:

Uship.com

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Courier service

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

400

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

I answered an ad on Delmarva Life website regarding an English bulldog puppy on Jan. 29, 2014. On Thursday I heard back by text. We texted back and forth about how I could receive the puppy and facts about her. Said she lived in Silver Spring, MD. And would send her by cargo courier. I sent a \$100 deposit on Thursday January. 30 by western union. Name [REDACTED] state Maryland, city Silver spring, zip 20901, address [REDACTED] Conformation # [REDACTED]. The next problem was that she required a special crate, auto regulator crate that could be rented for \$280. Back and forth again and I agreed to pay \$100. Of it. On sat Jan 31 sent the \$100 by western union [REDACTED]. Had to go back and forth to get the name of courier, Uship.com. Their number was [REDACTED]. The next thing they emailed papers to sign to transfer the puppy. Still did not have a delivery time. I then get an email for insurance from the carrier for \$515. Refused to pay that and said I would come and pick her up instead. They tried to threaten me that it was illegal to sell dog without it. We finally settled on sending the balance due \$200 which I sent on February 1 [REDACTED] and was told puppy would be delivered at 10:30am February 2. When they did not show I texted and was told she had been contaminated and needs a vaccine. I told them no, they had until 8pm to deliver the puppy or return my money and I was filing a fraud complaint. They then said they would send it in the morning but I said they had my terms and I was done with them. They also said they were going to call lawyer. I know I should have pulled the plug a lot earlier but I really wanted the puppy and let emotions take over.

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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Internet messaging

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Not yet but will call police tomorrow



COMPLAINT REFERRAL FORM

Complaint ID: I1402022332463662

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/02/2014 23:32:46

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Los Angeles

Do you live within the city limits?: Yes

County: Los Angeles

State: California

Country: United States

Zip Code/Route: 90036

Phone number:

Email Address:

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Name of your local police or sheriff's office:

LAPD

Is the complaint you are filing related to the Internet or an online service? No

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

U

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

b6
b7C

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Wire Transfer to: in Florida

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

2887

Please indicate the means of payment (select all that apply)

- ☒ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☒ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

Received a phone call from an unsolicited individual on Friday January 31, 2014 in between 11am-1pm Pst. I answered the phone and asked the woman on the other line if they were my granddaughter. This person said yes and told me that she was in trouble because she had been arrested for a DUI in Florida and had been there for a wedding (she lives in Los Angeles) and asked if I could help her and she was only taking NyQuil and that I needed to speak to her attorney. The attorney came on the line and said her name was [REDACTED]. This woman said she needed money to pay bond or bail. She said the money had to be paid through western union so she could get my granddaughter out of jail. She said to get cash, go to Western union and send \$1400 through "money in the minute" which is an additional \$126, totaling \$1526. I told her I didn't know of a western union location and she told me they are usually located in Walmart or Rite Aid. She said please get it ASAP so my granddaughter could get out of jail and then to call her back to know it was taken care of. She also said "your name is [REDACTED] isn't it." And I told her I haven't been [REDACTED] in a long time. (That was the last name of my husband who past away, not even my maiden name) She said I should also be happy because she isn't charging me the \$700 she normally takes. Then I went to Bank of America, got money out in cash, went to Rite Aid store 5456 located at 11321 National blvd. 90064. I spoke to someone via phone from the western union and gave them the information, I received a receipt then went to the cashier, gave them the money. Received a receipt with the tracking number [REDACTED] which is going to Miami Beach, FL. Then I called [REDACTED] while at Rite Aid on my cell phone. Her number was [REDACTED]. She said to call her back again later and she will tell me if she received it or not. I called her back later and she said she got the money. The next morning she called me back at about 8:30am Pst saying that she needed more money. I asked her why and she said to pay the fine for the DUI. She said it would be \$1250. I asked her if I was going to get my money back and she said as long as nothing comes up on the blood test. Then I went to Chase Bank to get the money and to western union. I also had to pay for the "money in the minute" transfer which was an additional \$111. The tracking [REDACTED]. Then I called her back about a half hour later and told her I sent it and said ok. Then tonight (2/2/14) I called my granddaughter who said she wasn't in Florida for a wedding and has not (ever) been arrested for a DUI. We called the police who said this needed to be reported to the FBI.

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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☒ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402030801232622

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/03/2014 08:01:23

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Sunset

Do you live within the city limits?: No

County: Montague

State: Texas

Country: United States

Zip Code/Route: 76270

Phone number:

Email Address:

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Name of your local police or sheriff's office:
Montague County Sheriff

Is the complaint you are filing related to the Internet or an online service? No

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender: M

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other: Phone call from Mexico City

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

3000.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☒ Other (Specify)Western Union wires (2)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

On January 7, 2014, a young man called wanting to talk to " [redacted] ". When my Dad answered (whose hard of hearing), the individual claimed he had been in an accident in Mexico City with some friends, charged with DWI, and needed money to get out of jail and to repair the car. Dad asked if this was [redacted] and he said yes. He said he was very embarrassed and didn't want Dad calling me [redacted] [redacted] He said he needed \$3000, but he needed Dad to send it by Western Union in two transmissions because he would have to pay taxes on it if it was over \$1500.

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Dad then went to the bank and withdrew \$3000 cash and drove to Brookshires #136 in Bowie, Texas to the Western Union office inside. Dad only kept one receipt (Receipt No. 7426579028). He can't locate the second one. The wire was sent to [redacted] Mexico City, Distrito Federal, Mexico. He then sent the second \$1500 in the same manner.

On January 8, 2014, this man called again saying he needed \$3000 more and Dad thought this didn't sound right. He and my Mom had been talking about this and wondering why [redacted] wouldn't just call me, his Dad. Dad told the caller he didn't sound much like [redacted] He asked the caller what was [redacted]'s dog's name and at that point the caller hung up. My Dad hasn't heard anything since.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

None

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Only reported this to me, [redacted] I am filing this report on behalf of my Dad since he doesn't have Internet and no convenient means to contact the FBI. My contact information:

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[redacted] cell [redacted] office [redacted]



COMPLAINT REFERRAL FORM

Complaint ID: I1402031305332081

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/03/2014 13:05:33

Victim Information

Name:

Business Name: none

Age: Over 60

Gender: M

Address:

City: West Mifflin

Do you live within the city limits?: Yes

County: Allegheny

State: Pennsylvania

Country: United States

Zip Code/Route: 15122

Phone number:

Email Address:

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Name of your local police or sheriff's office:
West Mifflin Police department

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? No

Information about the Individual/Business that victimized you

Business Name: unknown
Name:
Gender: M
Address: unknown
City: unknown
State: Utah
Country: United States
Zip Code/Route: unknown
Phone number:
Email Address: unknown@unknown.com

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Other Identifiers

Web Site: unknown
IP Address: unknown
IRC Server: unknown
Chat Room Name: none
Usenet Newsgroup: none
Other: none

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
14.95

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☒ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

Initially, I tried to receive a grant to restore an historic home in West Mifflin PA. We searched online for grantors and applied for one. We do not recall the exact website since this occurred approximately 6 months ago. About one later, we received a phone call from an individual who said we had the grant. We declined since the house we were trying to save had been demolished a few days prior to this phone call.

Another month passed, and we received another call from the same individual, asking if we still wanted the grant. We declined the grant again. This occurred another time after this.

Then a few days ago, the same individual called, again asking if we wanted the grant, he was told again that we had cancelled it because the house was demolished, but he persisted. He then said , " The grant money can be used for anything..buying a car, starting a business.. etc."

I jumped at the opportunity, and the individual asked for credit card info in order to charge a \$3.00 postage and handling fee for the information. I then gave that information to him. I was told that was probably a mistake, so we waited several days to see if any activity occurred on my account. Three days later, we were informed by the credit union that at 5:30 AM Friday, January 31, 2014 a charge of 14.95 had been recorded. Apparently this was a "test hit"

Two days later, the same individual called again. I allowed a friend of mine to talk with him. The man , with a heavy west Indian accent said his name was " [REDACTED] " and is calling from Utah. He asked, over and again, if I wanted this grant. My friend said yes in order to get more information from him. We got a return phone number from this fellow; [REDACTED] The man then said we now have to go to Western Union to place \$200 in a merchant account and give him that account's ID number, but also added "NOT" to say anything to Western Union about the details of this or they might charge more money. He also gave the last four digits of the grant check ... #4895.. a check now valued at \$15,000. I should add that the very first phone call, the grant was valued at \$150,000.

The man said that a " [REDACTED] " will be taking care of the rest of this transaction.

My friend told the man that we would call him in a few days to continue with this grant transaction.

I called the local police to report this after having spoken to the credit union, and then again yesterday, Feb 2, 2014 to report the next to last phone call concerning the \$200 western union information. The local police informed me that there is really nothing they could do at this point but I felt it necessary to report this here. The man called again today, Feb 3, 2014, at which point my friend informed him that we will have to call back tomorrow, Feb 4, 2014, ust to stall him for another day.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

Witness

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Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

West Mifflin Police Department

412-461-3125

4733 Greensprings Avenue

West Mifflin PA 15122

January 31, 2014 first report

February 1, 2014 second report



COMPLAINT REFERRAL FORM

Complaint ID: I1402031310054111

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/03/2014 13:10:05

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: San Pedro

Do you live within the city limits?: Yes

County: Los Angeles

State: California

Country: United States

Zip Code/Route: 90731

Phone number:

Email Address:

Name of your local police or sheriff's office:

LAPD Harbor Division

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? No

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Information about the Individual/Business that victimized you

Business Name: FBI

Name:

Gender: U

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address: b6
b7C**Other Identifiers**

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other: fbi.lotto@fbi.com

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

You will also be required to request Money Gram or Western Union

details on how to send the required \$500.00 in order to immediately

ship your prize of \$800,000.00 USD via Certified Cashier's Check drawn

from Horizon Bank, also a Reference Code will be sent to your Phone

Number by the FBI for Beneficiary's confirmation purpose. Please

endeavor to make the code private and confidential for which your

funds remain void without providing the Confirmation code sent to you

by FBI.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.
left blank

Was this initial means of contact unsolicited/uninvited?
Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?
no prior relationship

Did you conduct any research on the individual/business prior to the incident?
No

How much time has passed since you determined you were victimized?
Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402031338030361

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/03/2014 13:38:03

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: glasgow

Do you live within the city limits?: No

County: barren

State: entucky

Country: United States

Zip Code/Route: 42141

Phone number:

Email Address:

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Name of your local police or sheriff's office:

barren county sheriff glasgow police dept

Is the complaint you are filing related to the Internet or an online service? No

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: unknown

Name:

Gender: U

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

Other Identifiers

Web Site: supposidly windows support

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

510

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

a person called and said he was with windows support and they were getting a lot of error messages and that he needed access to my computer to find the problem as soon as I gave him access I knew I had screwed up they put a lock on my computer and charged me 490.00 for the password to unlock my computer this went on for four days and I sent by way of western union two transfers of 200. and 290. one on a Monday (1 13 2014) of 200. and the second (1 16 2014) for 290. they called many times during this period and used a different number each time the person had a Indian accent when I accused him of being a terrorist he was very angry and promptly crashed my computer I assumed that he was in india from the back ground noise and conversations taking place and that the phone numbers were computer generated

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

left blank

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

2 - 3 weeks

Contact Information

Are there witnesses or other victims to this crime?

no but I am sure they have used this ploy to scam other people

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

have not reported to any one since I do not believe that they can or will be caught



COMPLAINT REFERRAL FORM

Complaint ID: I1402032233002701

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/03/2014 22:33:00

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: South Bend

Do you live within the city limits?: Yes

County: St. Joseph

State: Indiana

Country: United States

Zip Code/Route: 46615

Phone number:

Email Address:

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Name of your local police or sheriff's office:

St. Joseph county police dept

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? No

Information about the Individual/Business that victimized you

Business Name: petaircarriers
Name:
Gender: M
Address:
City: DOUALA LITTORAL
State:
Country: Cameroon
Zip Code/Route: 00237
Phone number:
Email Address:

b6
b7C

Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
00.

Please indicate the means of payment (select all that apply)

- ☐ Cash
☐ Cashier's Check
☐ Check/Debit Card
☐ Credit Card
☐ Money Order
☐ Wire Transfer
☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

a dog was offered if we sent \$150.dollars to western union to
 we did not send the money and when we tried to contact ther people they hung up on her. I
believe this is the tird time I have heard of this scam and the FBI told me to turn this in to you.

b6
b7C

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☒ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

we have the info on a cell phone if you would like to follow up with this .
My granddaughter is only 16 and I will give you her information if you feel it necessary to contact me. I hope
you can stop this before some other young person gets taken I am just glad she told us about it in time.

Have you reported this crime to any law enforcement or government agencies?

- ☒ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

police2359201
bbb8009555100



COMPLAINT REFERRAL FORM

Complaint ID: I1402040950169792

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/04/2014 09:50:16

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Plantation

Do you live within the city limits?: Yes

County: Broward

State: Florida

Country: United States

Zip Code/Route: 33317

Phone number:

Email Address:

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Name of your local police or sheriff's office:
Plantation Police/Broward Sheriffs Ofc

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: Vehicle Adverts LLc.
Name: aka -false I'm sure
Gender: U
Address: unk
City: unk
State:
Country:
Zip Code/Route:
Phone number:
Email Address:

b6
b7c

Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
0.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

This is what is being attempted. I've seen this before under a different color:

Hello ,

This email is to inform you that your car has been approved and selected for our next set of adverts. Let it be known to you that we do not advertise any form of nudity nor adult contents, alcohol or smoking content, neither do we have anything to do with politics. The vinyl that will be placed on your car is purely consumer goods content. You are required to drive at least 17 miles per week.

The vinyl will be installed on your car by our specialist, who will be visiting your home. You will receive a check of \$2418.19 which will cover your salary for the first week, plus the fee charged by our specialist to install the vinyl on your car. You are to cash or deposit the check at your bank for 24 hours, deduct your one week salary of \$410 when cashed or clears, then wire balance to our specialist via money gram/western union wire transfer at any walmart or cvs store. As soon as our specialist receives the wire from you, she will contact you, informing you that he will be coming over to install the vinyl at your home(note: you will fix a favorable time and date to meet with him)also,the specialist will be bringing the contract form and agreement to you to sign.

A swift acknowledge of receipt of this email and your readiness to continue with this ob will be appreciated.

Regards.

Previous email From:

To:

Sent: Friday, January 31, 2014 10:50 AM

Sub ect: Re: your car making lot of money

b6
b7c

Hello,

Thanks for your interest in our program.

This is how it works:

Here s the basic premise of the paid to drive concept: Vehicle Adverts LLC. seek people regular citizens, not professional drivers to go about their normal routine as they usually do, only with a big advert for Car Adverts. plastered on your car.

The ads are typically vinyl decals, also known as auto wraps, that almost seem to be painted on the vehicle, and which will cover any portion of your car s exterior surface.

What does the Company get out of this type of ad strategy? Lots of exposure and awareness. The auto wraps tend to be colorful and eye-catching and attract lots of attention. Plus, it s a form of advertising with a captive audience, meaning people who are stuck in traffic and can t avoid seeing the wrapped car alongside them.

This program will last for 3 months and the minimum period you can participate is 1 month

You will be compensated \$410(Four hundred and ten dollars per Week), which is essentially a rental payment for letting our Company use your car. We shall provide experts that would handle the advert placing on your car.

You will receive an upfront/first week payment of \$410(Four hundred and ten dollars per Week)for accepting to carry this advert on your car.

The following information below will be needed to process the amount of \$410 since you will be paid via the company check.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

Yes

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

no

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402041148496192

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/04/2014 11:48:49

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Colorado Springs

Do you live within the city limits?: No

County: El Paso

State: Colorado

Country: United States

Zip Code/Route: 80916

Phone number:

Email Address:

Name of your local police or sheriff's office:

Sand Creek Divison, Colorado Springs, Colorado

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? left blank

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Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

F

Address:

Unknown

City:

Louisville

State:

Mississippi

Country:

United States

Zip Code/Route:

39339

Phone number:

Email Address:

b6
b7c

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

1,619.00

Please indicate the means of payment (select all that apply)

- ☒ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

I [redacted] I am deaf mute I would like to let you know that I use chat with [redacted] by text message but I don't meet her in person as yet and she told me she live in California and I now find out that not true where she live because of her phone number# [redacted] really be match of where she live in Edmond, Oklahoma. 73034 but exactly address was unknown and she did gave again with new phone number# [redacted] from two weeks ago that's match of where she now living at Louisville, Ms near Louisville Winston County airport but exactly address was unknown , so anyway I did report to Ic3.Gov with all information about fraud check from December 10th 2013 and I hope you would find her and I don't believe that [redacted] still be in Nigeria, Africa or Dubai and I believe that she now living at Louisville, Ms and she stop talk to me and block me off and I believe her phone number still be on with [redacted] and her email address is [redacted] and yahoo messenger is [redacted] that's all. I still be complain why I have to pay back to my bank Tcf by \$100.00 every month till 2years (\$1,619.00) and she let someone to wire money to my account in my Tcf bank and I draw \$1,500.00 and I send \$1,400.00 to her mother friend in Lagos, Nigeria at western union then gave money to her mother from December and Tcf find out it was fraud check to make me stuck and I did cry all why I never know that [redacted] self really be criminal fraud check scammer Please do help me to find her and arrest her for me okay I will look forward to hear from you asap as I hope Thanking you

b6
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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Internet messaging

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

6 months or more

Contact Information

Are there witnesses or other victims to this crime?

N/A

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Case number#I1312100350134521 within www.ic3.gov by 12/10/2013



COMPLAINT REFERRAL FORM

Complaint ID: I1402041249261512

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/04/2014 12:49:26

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: ellor

Do you live within the city limits?: Yes

County: Tarrant

State: Texas

Country: United States

Zip Code/Route: 76248

Phone number:

Email Address:

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Name of your local police or sheriff's office:
ellor Police Depart.

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: Unkown

Name:

Gender: U

Address: ???

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

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Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

1950.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☒ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

I advertised a sofa for sale on Craig's list for \$500. I received a text from the telephone number above stating that they wanted it and would send me a cashiers check. I received a USAA "Teller" check via FedEx for \$2450.00. The same day I received an e-mail from a [redacted] telling me that the check was for more than the amount due for the sofa because he needed to pay his shipper to come pick up the sofa and he owed him money from other shipments. The e-mail stated he [redacted] was out of the country so would I deduct my \$500 and the transfer fees and send the remainder via Western Union to his shipper, [redacted] Gold River, CA. 95670. I went to my bank, cashed the check and sent the money to CA. Approx. 4 days later I received a note from my bank telling me the "Tellers" check was returned and they had deducted the \$2450 from my account. I called USAA Bank and they told me they did not have a record of this check. I have sent e-mails and texts to [redacted] with no replies. b6 b7c

I am probably about the biggest FOOL ever born

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402041331299712

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/04/2014 13:31:29

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Overland Park

Do you live within the city limits?: Yes

County: Johnson County

State: ansas

Country: United States

Zip Code/Route: 66204

Phone number:

Email Address:

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Name of your local police or sheriff's office:

Johnson County Sheriff

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

Unknown

City:

State:

California

Country:

Zip Code/Route:

Phone number:

Email Address:

Other Identifiers

Web Site:

Craigslist

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

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Description of the Incident

Describe in your own words how you have been victimized.

I responded to ad on Craigslist for Rental property (Home) CL# 4309962612 for property in Kansas City for the address of [REDACTED] Kansas City, Mo for \$600 per month with a \$600 sec. dep. on Sunday 2/2/14. b6
The above named person [REDACTED] answered my inquiry and although no actual conversation b7c
was initiated he told me about property on email (all emails available). After him telling me he lived in CA and was not around but he would like to have me fill out a application and we could work from their. I again filed out paperwork and emailed back and I then talked to my references to let me know if he contacted but this was never done and in less than 5hrs. he responded back (in email) that my app had been accepted. This throw up a red flag, so I did some digging on Property tax site and found that [REDACTED] actually lived in Tennessee and thru other avenues called the number [REDACTED] and spoke with [REDACTED] #39;s [REDACTED] (Joseph passed away in 2004). I explained reason for calling and found out that although home was up for rent it is listed with a company C Rent Source and he did not know this [REDACTED] I continued to appear as though I did not know circumstance and in subsequent email the scammer asked for the \$1200 and he would send me keys, and other documents for house and it would be mine. I also ust received an email today (2-4-14) informing me that I would need to get a Western Union MG and send immediately so that they can send me the paperwork. I want to have this guy stopped and I need your help.

I need to know also that since correspondences lines are still open between us should I try and find out address where he wants me to send Money Gram or should I stop immediately?

I can be reached 24/7 @ [REDACTED] (again ALL correspondences are available.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☒ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

left blank

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank

Supplemental Information

----- 02/04/2014 16:18:31 -----

This information was received today for where they want payment sent- thought this might help with investigation into this scam

Tue, Feb 4, 2014 1:19 pm

Below is all the information's you will need to make the payment through Money Gram transfer, I will not be able to get the money myself at the Money Gram transfer because i am a busy person but my wife sister will get it for me and once she did, i will ask her to send you the keys and the paper work of the house immediately.

Name:

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Address: Los Angeles

City: Los Angeles

State: California

Country: USA

Zip code: 93551

Once payment is made please kindly email me back with below details.

SENDER NAME

MTCN 10 DIGIT #

SENDER ADDRESS

AMOUNT SENT.

All you have to do is go there with the name above, Tell them you want to send money to a friend through western union and you will be given a form to fill which you will have to fill with the above information's



COMPLAINT REFERRAL FORM

Complaint ID: I1402041410559371

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/04/2014 14:10:55

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Somers Point

Do you live within the city limits?: Yes

County: Atlantic

State: New Jersey

Country: United States

Zip Code/Route: 08244

Phone number:

Email Address:

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Name of your local police or sheriff's office:
Somers Point

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

F

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

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Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

2400.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☒ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

Name & Email of person That I received the cashiers check : [REDACTED]
<http://erseyshore.craigslist.org/sha/4235528585.html> (no longer posted)

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The Ad reappears on Craig s List: wnkx-4258540060@hous.craigslist.org

Post id: 4258540060

Ad reads: Responsible female needs room and open to house share (South Jersey)

I am a professional female seeking a room to rent or a place to share with respectful male or female. I am pretty laid back lady, easy to get along with, very personable, responsible, and reliable. I do not smoke, drink, or use drugs, Neither do I have a criminal history of any kind, or any pets. I clean up after myself and i will always pay my rents and other bills on time. Seeking a place that is available to move into now or real soon. Willing to pay a reasonable amount for a nice place but do contact me if you have a place for rent with information about rent fee, deposit and other details.

Thank you

>I found [REDACTED] on Craig's List who posted that she was looking for a room in South Jersey on Dec.11th, 2013.

> Emails were exchanged from 12/12/2013 through 01/03/2014 & tex messages started 12/29/2013 through 01/03/2014.

>Cashiers check is sent

Status: IN-TRANSIT

Last Scan: December 28, 2013 3:41 am Processed through USPS Sort Facility COLUMBUS, OH 43218

Carrier: US Postal Service

I can get the address on the priority envelope from Detective [REDACTED] if needed.

>I received a cashier s check for \$2964 on 12/30/2013 priority mail. I received a room deposit for \$800. & included was additional money to pay the movers.

>I made a deposit to TD Bank on 12/30/2013

>12/31/2013 I was asked to return by wire \$2400 b/c the movers will not ship COD. She needs the money asap or she would lose her belongings.

>I withdraw the \$2400 on 12/31/2012.

> I wired her the money at Western Union MTCN: 956-635-5499 Somers Point Check Cashing, 262 New Rd. Somers Point NJ 0844

>01/01/2014 she needs an additional \$400. I realize there is something wrong this story.

>01/02/2014 I go to TD Bank to find out why I was told they didn't wire funds which is what I was told 12/31/2013 when in fact they do wire funds. I had decided it might be a good idea to return [REDACTED] her money.

> My TD checking account #2769180 negative \$641.59 & the cashiers check was a fraud & that I would be responsible for the money.

>The bank said they would waiver the additional fees & I could make payments to pay back the money after a bank investigation.

>Global Security Investigator assigned to case: [REDACTED]

>01/02/2014 I filed a police report submitted copies of emails & the detective took pictures of all cell phone tex messages from [REDACTED]

> Somers Point Police Dept.

Case [REDACTED]

Detective [REDACTED]
[REDACTED]

Insult to in ury

>The bank had placed a hold on my checking account & I had to open a new checking account to pay my bills and found that the bank took the funds from my new account without notifying me so now I have additional fees b/c of the checks I wrote to pay bills. >After several visits and phone calls to the bank, no one seems able to help me as why the second account had a hold or to who authorized the hold and why I couldn't make payments.

>The day I withdrew the \$2400 something wasn't right. I was in the drive through & other cars were coming & going but I was waiting for a long time when he returned he asked for ID & it still took a long time. He returned & apologized & gave me the money. I asked him about wiring money & he told me they didn't wire money. I asked if he knew where I could, he didn't know but probably a western union place. I found out later that TD Bank does wire money.

>So much for customer service, I have been with TD Bank since 1996 & in good standing since this incident.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☒ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

1 month

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Somers Point Police Dept.

Case
Detective

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COMPLAINT REFERRAL FORM

Complaint ID: I1402041421559061

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/04/2014 14:21:55

Victim Information

Name:
Business Name:
Age: Over 60
Gender: M
Address:
City: englewood
Do you live within the city limits?: Yes
County: charlotte
State: Florida
Country: United States
Zip Code/Route: 34224
Phone number:
Email Address:

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Name of your local police or sheriff's office:
charlotte county sheriffs office

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? No

Information about the Individual/Business that victimized you

Business Name: unk
Name:
Gender: U
Address: mumbai india
City: venice fl.
State: Florida
Country: United States
Zip Code/Route: unk
Phone number:
Email Address:

b6
b7c

Other Identifiers

Web Site: unk
IP Address: unk
IRC Server: unk
Chat Room Name: unk
Usenet Newsgroup: unk
Other: telephone #/knew i been scamed by computer/credit

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)none

Did you use a third party online payment service such as PayPal, BidPay, Escrow? Yes

Description of the Incident

Describe in your own words how you have been victimized.

2/4/2014 @ 1:20 pm. received call from [redacted] venice fl .caller, [redacted] stated he was an leo from india working with fbi. [redacted] stated the fbi assisted him in obtaining the [redacted] telephone number.caller attempted to coerce us wife and I to deposit \$800.00 us dollars in western union to a party [redacted] caller stated that by depositing 800.00 they? he could catch scammer [redacted] end of call/rcc

b6
b7c

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

unk

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

this report to fbi.



COMPLAINT REFERRAL FORM

Complaint ID: I1402041538309092

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/04/2014 15:38:30

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Capistrano Bch

Do you live within the city limits?: Yes

County: Orange

State: California

Country: United States

Zip Code/Route: 92624

Phone number:

Email Address:

Name of your local police or sheriff's office:

Orange county Sheriff's office

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

b6
b7c

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender: U

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

b6
b7c

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

2,000.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☒ Other (Specify) check deposit in savings acct

Did you use a third party online payment service such as PayPal, BidPay, Escrow? Yes

Description of the Incident

Describe in your own words how you have been victimized.

[REDACTED] has been the one who has been victimized. He has for the last few years been conversing with who he thinks are girls from Ghana and not part of a scam. He sends them money about every month which he cannot afford. I have since become a power of attorney of his bank account but not him. Those people have taken advantage of his gullible nature and have tried to get money from him with bad checks and money orders and the latest has been where he has given them permission to put in a check for \$2,000.00 from Sandridge energy into his savings acc'nt for deposit only during a Holiday weekend which started 1-21-14 and wanted him to send the money to (Uncle)which i think is a code name used for pickup from western union and [REDACTED] in Ghana. As my responsibility as POA and his Father i made my own investigation as to the checks validity and i had to do the chase banks fraud Depts ob which would have taken months to find out if the check was any good. The people from Ghana has called me several times for the money as i told them [REDACTED] has nothing to do with it now and to deal with me. As i said I made my own investigation and went strait to the horses mouth as they say and found from the Sandridge Energy Corp Treasurer [REDACTED] who concurred that the check was no good. I had Eric from the Chase Fraud Dept call her and verify that the check was no good and the \$2,000.00 dollars to cover the check was with drawn from his acct. I have given you all the information that i can remember and done all the leg work for you so now where do you go from here or do you do nothing. If I had not done my investigation my son would be out \$2,000.00 as the bank said even tho they ok'ed the check after 10 days my son would have to stand good for the money if it was founf to be a bogus check.

b6
b7c

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

Yes

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

My contacts at the San Clemente Chase bank was Mr [REDACTED] and Mr [REDACTED] at [REDACTED] and Mr [REDACTED] of the fraud dept.

b6
b7c

The Sanbridge Energy Corp Treasure Mrs [REDACTED]

These people were contacted from 1-21-14 to 2-3-14 before check was confirmed to be no good.



COMPLAINT REFERRAL FORM

Complaint ID: I1402041643405461

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/04/2014 16:43:40

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Rogers

Do you live within the city limits?: No

County: TX

State: Texas

Country: United States

Zip Code/Route: 76569

Phone number:

Email Address:

Name of your local police or sheriff's office:

Temple Police, Bell Co Sheriff

Is the complaint you are filing related to the Internet or an online service? No

Do you have pertinent documents in paper form? Yes

b6
b7C

Information about the Individual/Business that victimized you

Business Name: Lloyds TSB Bank
Name:
Gender: M
Address: Lloyds TSB Bank
25 Gresham Street
City: London
State:
Country: United Kingdom
Zip Code/Route: EC 2V 7HN
Phone number:
Email Address:

b6
b7C

Other Identifiers

Web Site: www.e-ltsbbpl.com/I-EBankings/secure/eaccount
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

a man I was involved with, [REDACTED] wanted to move his money to my account because he was supposedly in the Pacific Ocean on an oil rig. He supposedly is a marine engineer involved in the mining and exploration of oil and gas. His money was in Lloyds TSB in London which is supposedly selling off some of its branches. I have email explaining the urgency of moving his account and why he could not do so himself. [REDACTED] authorized me to transfer the money to my account (from the U to TX). after starting the transfer, the last step asked for a COT code. I asked [REDACTED] and then his banker what this was. Email from his banker explained how I was to send \$8,000 via Western Union to Dubai. This is when I suspected something was wrong and refused to proceed with the transfer. I refused to answer calls, texts, emails from [REDACTED] or his banker for the rest of the day--until I could block them from email and change my phone number. Also, when I opened the bank website, [REDACTED] account numbers and his passcodes would not work so I suspected that the entire website from the banker's email was fraudulent. I do not know if I am in danger

b6
b7c

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

Yes

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

not that I know of. the financial transaction may have been legitimate but when they wanted the transfer fee sent to a thirdparty/foreign country, I suspected that the bank officer [redacted] might have been involved in the original problems with Lloyds TSB Bank. This has been hard to explain with your form because there was no way to list the two parties involved:

banker: [redacted]
man I met on Christian mingle, [redacted] and
[redacted]

b6
b7C

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402041726155342

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/04/2014 17:26:15

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Miami

Do you live within the city limits?: No

County: Miami-Dade

State: Florida

Country: United States

Zip Code/Route: 33193

Phone number:

Email Address:

Name of your local police or sheriff's office:

Miami-Dade Metro Police

Is the complaint you are filing related to the Internet or an online service? No

Do you have pertinent documents in paper form? Yes

b6
b7C

Information about the Individual/Business that victimized you

Business Name: PHONE SCAM [REDACTED]
Name: [REDACTED]
Gender: M
Address: US EMBASSY - MEXICO
FALSE MEXICO EMBASSY
City: MEXICO
State:
Country: Mexico
Zip Code/Route:
Phone number: [REDACTED]
Email Address:

b6
b7c

Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other: PHONE - INVOLVING GRANDSON

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
3,639.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify) WESTERN UNION

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

The voice of my grandson [redacted] was heard, asking for help. He was allegedly in Mexico and had been arrested while in a taxicab that was speeding. The police had found two bags of marihuana in the trunk. He had been tested at the US Embassy (a USMC sergeant [redacted] was calling about it. Grandson had called the Embassy for help.) [redacted] had been producing an Internet movie in college, that he had been trying to finance to sell. (That was factual.) He supposedly had gone to Mexico (He is 24) to try to finance it.-- The Embassy tested him and he was "clean", but had to go to court: \$1300 bond posted. SENT

Then \$1000 attorney plus \$300 for "papers attesting he was found Not Guilty.

SENT Then, "Not Guilty" but a Reprimand and Fine \$1300. SENT Expenses of Western Union... ---STUPID... but his voice seemed read and wife and I are 83. when one apparently stops thinking clearly when it comes to "children".

SCAM took two days. "Sergeant" still waiting for a reply tomorrow morning, because he is asking for a "final" \$989 "plane ticket" - that finally woke me up.

Florida Attorney General states it does not have the resources to catch the crooks in Canada and Mexico.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

DOCUMENTS, TELEPHONE CALLED, FICTITIOUS US EMBASSY IN MEXICO
WIFE PRESENT IN MOST CALLS (Probably 6-7 calls back and forth.)

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

US EMBASSY - MEXICO CF. 011 52 555080 2000

US STATE DEPARTMENT - 202 647 2000

ATTORNEY GENERAL, FLORIDA 866 - 966 9226

PROSECO ORGANIZATION IN MEXICO (US STATE DEPT. SUGGESTION)011-52-555211-1723

PROSECO DOES NOT INVESTIGATE CRIMES OTHER THAN "FALSE MATERIALS" -

COULD NOT CONNECT WITH MEXICAN FEDERAL POLICE...

OVERSEAS US STATE DEPT. INVESTIGATIONS 888 407 4747

US FEDERAL BUREAU OF INVESTIGATIONS 202 324 3000

Supplemental Information

----- 02/05/2014 13:04:04 -----

2-05-14 UPDATE.

Swindler ("Sgt. [REDACTED]") was left waiting for a supposedly final remittance of U\$S 989 for a plane ticket.

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b7c

Complainant - myself, [REDACTED] had told the swindler that I needed time to borrow this money before sending it. That I would be seeing three people I might borrow from to get the money. I had told him I had borrowed the last amount actually sent him, which was \$1300)

Today, beginning at a few minutes past 8:00 AM EST, the phone has rung seven times - five of them (apparently) from the same [REDACTED] number that I have called before, which is listed in our phone as belonging to [REDACTED]

One more call came (right after a [REDACTED] call) as "Incoming Call" with no number, and the final two calls - after 10:00 EST as being from the number [REDACTED] The last four calls all came in a period of about 15 minutes.

I still can call back the [REDACTED] number and tell them that I have not been able to get the money, or that I will be sending it and then supply them with a Tracking Number for Western Union (and maybe send \$1) or whatever your agent desires me to do, if you can pursue this case.

It has been many years, but I have worked with the FBI before and do not mind doing it again. I would be glad to help get rid of some of these thieves that prey on many people that often end up losing everything they own.

I have tried getting through the Mexico police knowing full well their reputation for bribery and such, but it seems that people who go to a Western Union office in Mexico (where there must be many of them)

getting paid by using a false identification as complicated as the one being used was all deliveries went to: [REDACTED] might possibly get arrested. (They probably have an inside man at Western Union.)

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THIS CRIME IS STILL IN ITS DEVELOPMENT STAGE. IT IS MINOR, I SUPPOSE, BUT THERE IS A CHANCE THAT THE SWINDLERS CAN BE CAUGHT... AND THEY SEEM TO OPERATE FROM THREE LOCATIONS SIMULTANEOUSLY, SO IT IS NOT TOO SMALL A GRAB.

PLEASE ADVISE IF I SHOULD DO ANYTHING MORE. I PLAN TO CALL AT 5:00 PM STILL PLAYING MI IDIOT CARD, TO TELL THEM I HAVE NOT RAISED THE MONEY, TO TAKE CARE OF MY GRANDSON AT THE EMBASSY ANOTHER DAY, BECAUSE I STILL HAVE A CHANCE OF GETTING THE MONEY...

THIS CRIMINAL IS NOT DILLINGER, BUT HE AND HIS GROUP NEED TO BE PUT AWAY...
THANK YOU FOR YOUR ATTENTION.

[REDACTED] 1:02PM EST

----- 02/05/2014 19:04:55 -----

My complaint was still ongoing. The swindlers were still trying to extract more money from me.

UPDATE #2 -- Still 2-05-14 Now: 7 PM EST

AFTER reporting eight calls from old [REDACTED] number, other calls came in:

1:05 PM [REDACTED]

b6
b7c

----- 02/05/2014 19:04:56 -----

My complaint was still ongoing. The swindlers were still trying to extract more money from me.

UPDATE #2 -- Still 2-05-14 Now: 7 PM EST

AFTER reporting eight calls from old [REDACTED] number, other calls came in:

1:05 PM [REDACTED]

b6
b7c

----- 02/05/2014 19:28:33 -----

MY SECOND UPDATE WAS NOT COMPLETED.

UPON HITTING THE TAB KEY TO MOVE LETTERING ALONG, IT FLEW OFF.

THIS IS MY SECOND UPDATE:

AFTER the 8 calls between 8 AM to 11 AM this morning, there were additional calls at 1:05 PM EST - one call from [REDACTED]

and 3:02 PM - two calls in rapid succession - same number.

THERE HAVING NO MORE CALLS AND NONE ARE EXPECTED. THE JIG IS UP, OBVIOUSLY.

b6
b7c

Had hoped for a post 5PM call to gain time to see if contact could be made with the Mexico police... saying that I needed until, say, Friday evening to borrow the money. I could also call the 514 number, which is not a trick number for substantial over-billed losses which the 760 number may be.

If I do not hear from you, I will consider the money lost and your chances to grab these swindlers, lost. Most people do not want to cooperate for the sake of Justice... which I do.

the fact is that someone in Mexico has collected substantial amounts by using on 3 different occasions a fake identification for [REDACTED] aLL WERE RECEIVED IN mEXICO IN "MINUTES", AS FOLLOWS:

b6
b7c

2-03-14 \$1300.00 (In Mexican Pesos) \$ 1300.00 Tracking # [REDACTED]
2-03-14 1000.00



COMPLAINT REFERRAL FORM

Complaint ID: I1402041754329671

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/04/2014 17:54:32

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Los Angeles

Do you live within the city limits?: Yes

County: Los Angeles

State: California

Country: United States

Zip Code/Route: 90004

Phone number:

Email Address:

Name of your local police or sheriff's office:

Hollywood Division

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

b6
b7C

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

U

Address:

City:

SEFFNER

State:

Florida

Country:

United States

Zip Code/Route:

33584

Phone number:

Email Address:

b6
b7C**Other Identifiers**

Web Site:

service.pay-pal@tlen.pl

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

3,500

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☒ Other (Specify) Pay Pal

Did you use a third party online payment service such as PayPal, BidPay, Escrow? Yes

Description of the Incident

Describe in your own words how you have been victimized.

Ring was for sale on Craigslist. I was contacted about condition of ring, which I responded was in excellent condition. I then received instructions on my cell phone and Internet for me to send via UPS Next Day air and that funds were deposited into my account by [redacted] no address/phone #)

Shipping address: [redacted] Seffner, FL 33584.

b6
b7c

Advised that when tracking # was recd. for this item, funds would then be released to my Pay Pal account. THIS is/was my first experience with Pay Pal and was not aware Tracking # was not needed to verify release of funds to my account. Shipment was made on 1/28/14 and signed for on 1/29/14 by " [redacted] " but copy of UPS "proof of delivery" does not show this name to me. Later on 1/2/14 I received Email stating to allow 6-12 hours to process funds (due to high volume of daily transactions. On 1/30/14 I recd. Email from service.pay-pal@tlen.pl of overpayment to my Pay Pal account in the amount of \$ 250.00 and that I should forward via Western Union to :

[redacted]
Pickens, Mississippi 39146 no phone #'s)

THIS is when I realized that this was a fraud situation.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☒ Other

Please indicate the initial means of contact with the individual/business that victimized you.
Other

Was this initial means of contact unsolicited/uninvited?
Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?
no prior relationship

Did you conduct any research on the individual/business prior to the incident?
No

How much time has passed since you determined you were victimized?
Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

the location where I shipped off this ring to Florida are the only witnesses: Village Mail Call 419 No. Larchmont Blvd. Los Angeles, CA 90004
phone #

b6
b7c

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

I have contacted/reported this to U P S 2/3/14

I have reported this to PAY PAY same day and they can't assist or help as this was not on their "site" for them to follow up.



COMPLAINT REFERRAL FORM

Complaint ID: I1402041839017331

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/04/2014 18:39:01

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Washington

Do you live within the city limits?: No

County: Beaufort

State: North Carolina

Country: United States

Zip Code/Route: 27889

Phone number:

Email Address:

Name of your local police or sheriff's office:

Beaufort County Sheriff Department

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

b6
b7C

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

F

Address:

Stationed at the Athens Greece
Air Force Base

City:

State:

Country:

Greece

Zip Code/Route:

Phone number:

Email Address:

b6
b7c

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

1740.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☒ Other (Specify) Money Gram

Did you use a third party online payment service such as PayPal, BidPay, Escrow? Yes

Description of the Incident

Describe in your own words how you have been victimized.

I responded to an ad listed in Craigs List for a Enclosed Car Trailer. USAF Staff Sgt [REDACTED] replied back to me via email with all the details of the trailer along with more pictures. She said she had a family emergency and needed to sell to medical bills for her sister. I asked her to call me directly and she said she was on a military base doing a special training and could not use the phone. She said the deal would be completed using an authorized third party Google Wallet. She said the money would be sent to a Google Wallet Attorney and will be kept safe until the buyer received and inspected the trailer. She said she would contact Google Wallet and they would contact me with the details of the deal. I received an email from Google Wallet with an invoice showing that half the dollar amount of the trailer would be need to be sent via Western Union to their agent that was assigned to receive and secure the money until I received the trailer. I followed their instructions on the invoice wired the money scanned a copy of the receipt over to them and waited to hear from them when the trailer would be shipping out to me. I got an email stating that I needed to send the other \$1,600 before they would release the shipping information to me and the trailer would be delivered. I questioned that and told them that was not the deal that [REDACTED] and I had. I was suppose to have 5 days to inspect the trailer before I sent the balance of the money. That's when the emails stated flowing and [REDACTED] said the other \$1,600 was for insurance. I didn't buy that and told her if she could not live up the deal she had agreed to then I wanted my deposit money back. I have all the emails and the receipt of the Money Gram and who it was sent to that hopefully I can scan over to you for your review.

b6
b7c

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

Yes, [redacted] my neighbor that found the ad in the Craigs List. His phone number is: [redacted]
and [redacted] a friend of mine that went with me to send the Money Gram out to the Google Wallet agent.

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Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

I reported it to Google Wallet support and received an email back to me that it was a scam and did not go through their agency. The mans name that replied back to me from Google Wallet was Emmanuelle. Still no phone number to contact them directly. I have also attached in the scanned documents the email from them for your records.



COMPLAINT REFERRAL FORM

Complaint ID: I1402042104506711

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/04/2014 21:04:50

Victim Information

Name:
Business Name:
Age: Over 60
Gender: M
Address:
City: Gonzales
Do you live within the city limits?: No
County:
State: Louisiana
Country: United States
Zip Code/Route: 70737
Phone number:
Email Address:

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Name of your local police or sheriff's office:
Gonzales sherriff's office

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

U

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

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Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

10.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☒ Other (Specify)my bank charge for processing bad check from him

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

I put a Canvas T Top for a 24' champion bay boat on Craigslist Baton Rouge on January 20th in which I received a buyers response soon after that from [REDACTED] asking what the lowest price I would take for it I responded 2000 dollars, he responded that he wanted it and would over night the funds. I did not hear from him for that morning so I emailed him that I had another buyer please respond, he did with send me your mailing address and I will send payment as stated next, Thanks for the quick response, Just to let you know that am okay with the condition and price. I would have really love to come for the viewing but work frame wont make it possible but I am ready to make instant purchase. My mode of payment would be in Certified Bank Check via USPS or FedEx 1/2days delivery.

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I'll arrange for a local pick up as soon as you get the check cashed and have your money in hand. Kindly get back to me with your the following details so I can make out payment asap. Let me know as soon as you receive payment, I then get a company looking check for 3980.80 which was way over the agreed price, he says just keep your money and 60 dollars for your run around money and western union the remainder of the funds to my mover as my secretary messed up and sent you the moving money too. I notified him that I would do that as soon as the check cleared His bank and not before and the item would then be available for pick up. I then took the check to my bank which we both had our suspicions on the validity of the check, we agreed to allow a few days for the process to happen. I returned to my bank 3 days later and was informed it was stopped at his bank, not sure why and could not find out. I then called him at [REDACTED] which is a google number, he finally called me back for the first time and I informed him that his check was not honored at his bank, he immediately hung up on me and no further conversations have taken place. I tried to email him just to let him know we were very suspicious all along and he should be real proud of himself as a human being for trying to scam us. the following is information I have throughout the process: 1) Phone: [REDACTED] 2) copy of check he mailed me, company name WESCO Receivables Corp 225 W Station Square Drive Suite 700 Pittsburg Pa. 15219, Bank name was PNC Bank Fifth and Wood Street Pittsburgh, PA 15265, check number 20791 date 1/28/14, [REDACTED] 3) Priority Mail slip and envelope from WSP INC 7777 N 70TH AVE, Glendale Az 85303 with a usps tracking # 9470101699320005946463. 4) First mover information: Here is the Mover information to wire the funds to via Western Union:

Receiver's Name : [REDACTED]

City : Topeka

State : KS

Zip code : 66607

Second Mover Information after first mover was out of town on business: Receiver's Name : [REDACTED]

City : Washington

State : DC

Zip code : 20002

phone # [REDACTED]

I have all the emails from him and messages and believe it was all a scam. I hope something can be done with them so no one else gets taken really bad. we were not about to send funds until his check cleared his bank after several approvals from my bank and advise from family law enforcement people. If any further information is needed please contact me. Thanks [REDACTED]

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402050716012692

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/05/2014 07:16:01

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Deptford

Do you live within the city limits?: Yes

County: NJ - New Jersey

State:

Country: United States

Zip Code/Route: 08096

Phone number:

Email Address:

Name of your local police or sheriff's office:

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

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Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

City:

Houston

State:

Texas

Country:

United States

Zip Code/Route:

77092

Phone number:

Email Address:

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Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
200,000.

Please indicate the means of payment (select all that apply)

- ☒ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☒ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☒ Other (Specify) Western Union

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

I was on an online dating site OurTime.com and met a man the code name for him was [REDACTED]...not sure or b6
or about the end of October beginning of November, 2013. Got off line and communicated by phone & b7c
text and Yahoo IM. He said he lived in Texas that his wife, Charlotte and two daughters Sandy and Angela
were all killed in a traffic accident caused by faulty tires. The accident occurred 6 years prior. He was left to
take care of his only grandson from his oldest daughter. His name was Daniel. Supposedly he went to
Boarding school in San Antonio, Texas. Over the course he went to Egypt to work and took grandson
because he was crying to go with Grandpop. He and Daniel left for Egypt in November 2013 before
Thanksgiving and were supposed to return November 29th and come to NJ to meet me at my house.
Eventually problem in Egypt and needed money so he did not get locked up by Egypt customs for bringing
in too much cash(\$600,000) into country with him. He never took anything but cash to do construction
business. Said they took his money and his passport. Then needed an attorney in Egypt. So I sent \$18,000
by wire transfer from my money market acct. to attorney for help him. Daniel was in hotel room. Then went
to court after that and needed money to tip the judge so he would verify he would not go to jail I wired
another \$12,000 from my money market acct also. Then he needed cash to live because the confiscated
all his cash had no credit cards so I started sending cash by Western Union. So many times and I have all
dates and documents to prove this. A lot of transactions. Then he needed money for fines from court. He
said 15 of cash he brought into the country to not go to jail. I then sent another \$20,000 from money
market and \$50,000 from my IRA equaling \$70,000. Then he said they would let him do the construction
job he came to do but he said he would need \$250,000 for all materials and tools and equipment to do this
job and then they would give him his passport and cash plus he sent me a Permit for work in Egypt on Dec.
9, 2013 to show he went to the government of Egypt for work permit to begin. He would be getting paid 2.4
million for the job and when he completed he would get paid plus his \$600,000 cash he went into the
country with. However, he did not have any money to order everything and he said he borrowed from
everyone he knew but he was short \$50,000 to complete and get out of there. I sent another \$50,000 on
December 13th from my IRA by wire transfer and sent another \$2,000 in Western Union. Then he said he
needed cash to live while he was there and this whole time I was sending cash by Western Union to
supposedly the Hotel Manager that was helping him and Daniel through all of this which I have all Western
Unions and documents to verify. In the meantime. I mailed out by Post Office two Mac lap tops because
his was not working properly and need a new one to complete work and a Rolex gold watch which I
purchased both on credit cards. The laptops were \$2800 plus shipping and the Rolex watch was \$11,000
which I have receipts plus postage mailed Post Office for attorney to win him over so he would continue to
help him in that country with finishing the construction job and get passport to come home. then he was
short \$25,000 to complete job and pay workers and I had no more money so I took a loan in the amount of
\$25,000 and wire transferred to him. He called me on Jan. 17th to tell me job was complete and he would
be coming home and they were celebrating the completion of the work. However, he had an appointment
on Monday, Jan 20th to meet with government. Said he did not know why. But he text me and said they
wanted him to pay \$180,000 tax on work completed from the Egyptian government by email that he
needed to pay before getting passport and paid. I told him I had nothing left. I also took cash off all my
credit cards which left me broke. I told him I could not help any more but I would be there for him. He said
he received \$50,000 from a friend and the the American Embassy, which he said he went to with the
attorney, said he pay \$100,000 and they will take care of trying to getting him out of country. He needed
\$50,000 more to go back to American Embassy for money and passport to leave country. I had no more
and then he asked me to contact a gold company in Ghana and say I was his wife and collect money on
his father's gold purchase years ago which is now worth millions. His father's name was [REDACTED]
[REDACTED] and his mother's name was [REDACTED] I said that was not legal and I would try. But then I told
my family what I had done for the past 3 months with this man. I know bank was concerned because they
had an investigator call me because the man that sent my wire was suspicious now with all the wire
transfers. Investigator called and I told him everything was fine because I was too nervous now and was
obsessed with getting the man and my money back and now was scarred and threatened. I also took out

cash on credit cards.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☒ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☒ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☒ Wire
- ☒ Other

Please indicate the initial means of contact with the individual/business that victimized you.
left blank

Was this initial means of contact unsolicited/uninvited?
left blank

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?
left blank

Did you conduct any research on the individual/business prior to the incident?
left blank

How much time has passed since you determined you were victimized?
left blank

Contact Information

Are there witnesses or other victims to this crime?

No...not yet.

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Deptford PoliceDepartment, Deptford, NJ 56-845-2220

TD Bank, Harbor Plaza, Sewell, NJ 08080Manager, 856-582-5641

Charles Schwab, Moorestown, NJ

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COMPLAINT REFERRAL FORM

Complaint ID: I1402050810384412

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/05/2014 08:10:38

Victim Information

Name:

Business Name: Mary ay Inc.

Age: Over 60

Gender: F

Address:

City: Otsego

Do you live within the city limits?: No

County: Allegan

State: Michigan

Country: United States

Zip Code/Route: 49078-9314

Phone number:

Email Address:

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Name of your local police or sheriff's office:

Otsego Police Dept or Allegan County Sherriff's Office

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

U

Address:

City:

Morrice

State:

Michigan

Country:

United States

Zip Code/Route:

48857-8733

Phone number:

Email Address:

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Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

Received a text message from a [redacted] requesting my email address to place a Mary Kay product order. This text I did not save, but have most of the other texts to refer to. I believe the message was January 22, 2014, may have been the 21st, at around 7:20 a.m. I had a second individual by the name of [redacted] aren, who's text I saved indicates January 22, 2014 at 7:33 a.m. [redacted] aren's gave her email address and requested that I contact her so that she could place a Mary Kay product order. Both contacts stated that they received my cell number from a Mary Kay connection. This was unusual because I do not advertise this business, and I do not have an active website for Mary Kay. [redacted] stated that she had gotten my number from a Mary Kay magazine. I do not have a current catalog with my information circulating. I wondered about the area codes of both of these contacts, and how I could service someone out of my area. I gave [redacted] my email by text and received her request by email. She stated that she was deaf and that her boss would send a certified check for the amount of the product. I believe that she asked what the price would be, I wondered if she knew the name of the product and claiming she had gotten my name and number from a Mary Kay magazine, why didn't she know the price. She asked if the product had all natural ingredients. I answered that I did not think that product was totally natural, but that I would check and get back to her, but that the botanical line was a natural product, and that I could send a sample of the product that she was inquiring about to try before buying, since that set was \$199. I asked question on skin type, etc. and had no response to those questions. Just that she wanted the Time Wise Volu-Firm Set. She responded to an email that she was taking care of her sister who was in the hospital with cancer. She sent a message that the check had been sent and in the same email she states that her boss had made the check out for all that was owed to her and would I deduct product amount and send the rest of the amount back to her, could she trust me, if she could trust me, she would place more orders. The amount of this check was never given to me, so I did not know what to expect. Most all of her contacts were aggressive and demanding, both text and email. I did send a sample package to the address that she had given me. She did not respond that she had received it. I received a certified check for \$1,970.40. The check is from CU Service Centers, The Friendly Financial Network with an address of California Coast, P.O. Box 503080, San Diego, CA 92150-2080, www.calcoastcu.org. Date on the check is 1/27/2014. Pay to the order of [redacted] The authorized signature looks like sester or sister. It was sent by USPS Priority Mail Express dated Jan 31, 2014, received [redacted] alamazoo Feb 3, 2014. The envelope has an 8x10 copied shipping label with and address of [redacted] Naples FL 34112-6818. It has a tracking bar code, number, my name and address. It was delivered February 3rd, by a postal carrier needing a signature. I was giving a massage session to a friend at the time of the delivery and my friend's husband signed for it, without the carrier asking who he was, until after he signed for it. When questioned he gave an answer that he was just a passer-by, but then said no that he was a friend of mine and that his wife was getting a massage. I intend to report to the post office about this matter. When I was available to text [redacted] I sent a message that I had received the check, with the amount of the product order, tax and total. I questioned how to ship it to her, since I had not placed the order and that I would be shipping it after I received it. I didn't know how much the shipping would be, etc. At this point, I was actually trusting that I was doing a good service, that I was going to send much needed money back to her, along with her product order. But, she would not answer my questions, she sent a specific directive on how to process this transaction. It was odd and unfamiliar to me. This indicated that I deposit into my account, go to a store that sold Vanilla Reload Cards, she gave a listing of stores, with many other details. There were indications before that I thought odd, but this was really strange and really suspicious. I called one of my daughters, just to ask if she had ever heard of such a thing. My daughter knew I was placing a Mary Kay order because I had sent her a text wondering if she needed anything. My daughter was sure that this was a scam, and gave me some advice. I sent an email to respond to [redacted] stating that Mary Kay product would be sent, deducting the amount of product tax and shipping. That I would send along with product a cashiers check for the remaining balance. I did not receive a reply from [redacted] at that time, which was after 6 pm. Around 8 pm I was reading over the emails from both [redacted] and [redacted] aren, then noticed in my file that I had 1 unread spam. I opened that and it was an email from [redacted] aren, with a similar statement of the check

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was on the way for her order, that there was a mistake in the amount and that I would be receiving a cashiers check for \$1,970.00 and to let her know when this was received. The email had other directives including Western Union. I closed that immediately. I hesitate to open up and read any of these correspondence. I ran a computer spy scan. I have all the emails, but have not printed any at this time. I'm concerned about looking at them. yesterday I received many text messages from [redacted] I only replied that I was working and would get back later. I was working not only on this, but had a full day of massage clients. I did not respond to any other text messages from [redacted] yet. I have not completed my Mary ay

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order. I intend to go to the post office, my credit union, and contact the sheriff's department. I am concerned that I gave my address. The email from aren had indicated that she would pick up her order on Feb 14. A couple of days ago, out of curiosity I look up the phone numbers and the address that I had. I live in Otsego, Michigan which is about 15 miles North of alamazoo. The Walker address in Morrice, Michigan is well past Lansing. The number for aren was an Oklahoma number. Early yesterday morning, while on my email I had a new email from aren but not about the Mary ay. I think it was totally a mistake that I received it. It was about a Rachelle who was in a car accident in Oklahoma. I closed that right away but I still have it. I had contacted my local team leader by email yesterday, but have not talked to her. I called Mary ay's consultant service yesterday morning. I was directed to the Legal Department, left a voice mail and had a voice mail returned to me with directions of how to report this matter. Needless to say this has been upsetting. But I am so thankful that I was suspicious of too many things, and that I did not go through with orders or depositing this check, etc. I will be available for any further questions or to take action against such scams and schemes.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☒ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

No other victims. But as a witness, I had called my daughter, [] for advice. She is very knowledgeable and has a legal background.

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Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402051007492422

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/05/2014 10:07:49

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Media

Do you live within the city limits?: No

County: Delaware

State: Pennsylvania

Country: United States

Zip Code/Route: 19063

Phone number:

Email Address:

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Name of your local police or sheriff's office:

PA State Police

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? No

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender: U

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

This is being filed by [REDACTED]'s daughter. She is a recent widow and has trouble with computer-related forms. I can be contacted at [REDACTED] b6 b7c

On January 30 at 7:08 p.m., my mother received a call purportedly from Microsoft telling her that they could fix any computer problems she had. The caller ID says that the call was from Unknown at [REDACTED]

After 3 hours, they requested a VISA number and said they would charge her \$110. Then they said the credit card did not go through so please go to Western Union. She refused and hung up at that point. The next day she learned her VISA was charged that plus another \$600, which VISA removed. Her computer screen since then was black, and she seemed to have nothing left. Meanwhile she gets calls at least daily from unknown numbers. She has not answered any but kept a list. (I checked out a couple and they were listed on Google as "spoofed.")

Last night, February 4, my daughter thought she could recover files on the computer, and she was able to get the computer to come on. While doing this work, another call came in at 9:41 p.m. The number showed as [REDACTED] from [REDACTED]. My daughter answered and the man claimed to be [REDACTED] of Windows Certified Tech Dept. He told her to call him back at [REDACTED] and then she hung up. She wonders if this call means that the hackers are tracking activity on the computer. After speaking with someone in the Phila. FBI office this a.m., my mother is going to report the phone calls to her provider, Verizon.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

[redacted] s grand-daughter who spoke with last person:
[redacted] Wilmington PA 19802, [redacted]

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Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank

Supplemental Information

----- 02/21/2014 20:28:45 -----

Since the last complaint was filed, my mother, [redacted] continues to receive almost daily spoofed phone calls. She does not answer the phone. Meanwhile she had her computer cleaned, changed credit cards, etc. Thought she was good to go.

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On 2/20/22 around 11 am, however, a box appeared on the computer screen that read "Your account is suspended. Please contact tech support. Call 911." My mother did not immediately as she was going out with friends. In fact, she was surprised to see them waiting for her in the parking lot. They had not called to tell her they had arrived per usual. They told her they tried but received phone message that her "service has been temporarily suspended."

Because she has had trouble with her Verizon bill, she assumed that the two things were connected and therefore called later that afternoon; she assumed 911 was to Verizon. When that number was answered, she asked if she had the right place and was told yes, and to press "0." At that time, she was asked for identifying identification - her Verizon pin number and last 4 of social. She then was told she owed \$337.09 - which was close to what she expected - and for her VISA number.

After she hung up, she thought to call Verizon back - using their customer service number - to check on the amount again. The person there told her that Verizon had not suspended service, called, etc. and that she had been scammed.

On 2/21, after speaking with me, she has alerted the State Police. I fear her phone is rerouted that, when she might dial 911, she will not get service. She is currently waiting to hear back from Police. She is not using her computer.

[redacted] (daughter)

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----- 03/09/2014 15:50:17 -----

I wanted to write to say that my last (and first update) was solved and not any form of computer hacking activity. My mother had not paid her Verizon bill since she had not received a bill since my father's death. The activity on her computer and phone was Verizon's attempt to shut off her service. The problem was solved. [REDACTED]

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COMPLAINT REFERRAL FORM

Complaint ID: I1402051237496781

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/05/2014 12:37:49

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

Russia

City: Gai Orenburg region

Do you live within the city limits?: Yes

County:

State:

Country: Russian Federation

Zip Code/Route: 462631

Phone number:

Email Address:

Name of your local police or sheriff's office:

left blank

Is the complaint you are filing related to the Internet or an online service? left blank

Do you have pertinent documents in paper form? Yes

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b7C

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

Atlanta Georgia USA

City:

Atlanta

State:

Georgia

Country:

United States

Zip Code/Route:

Phone number:

Email Address:

b6
b7c

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

30000

Please indicate the means of payment (select all that apply)

- ☒ Cash
- ☐ Cashier's Check
- ☒ Check/Debit Card
- ☒ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

I live with the son and his family. From 1974 I have been working as the English teacher. I have the personal computer at home which I use with my son. At the end of October, 2013 I was in the Skype program, the message from the unknown man who was presented as [redacted] the country of accommodation is the USA Atlanta Georgia came and he asked for communication. It became interesting to me, where he could find me, but I decided to communicate to improve my English. I added him in the communication, and gave it the e-mail address. All correspondence was in English. Though at first he tried to write in Russian, but by words, it was clear that he doesn't know Russian. When [redacted] appeared in contact, he was in the military uniform, what country I don't know. In what rank was [redacted] I didn't understand. The photo was on a belt. By sight [redacted] was more than 50 years old, he had hair of dark color with grey hair, wearing spectacles for sight, the straight nose, a pleasant smile. When I gave to [redacted] the e-mail address, he sent me the two photos in civilian clothes and told about him. He wrote that he is the American of the Canadian origin that got divorced from wife 6 years ago, he has a daughter of 17 years who studies in college as the nurse. I wrote that he is 53 years old, date of birth 20.05.1960. Serves in Libya, is going to retire soon. About 10 days [redacted] wrote me letters. In letters he made a declaration of love to me, wrote beautiful words. I asked him as he can make a declaration of love to me if he never saw me. He told that he liked my photo. During communication [redacted] suggested to live together with him, said that after retirement he will arrive to me, and we will live together. In the beginnings of November 2013 [redacted] wrote to me that he participated in any military operation, and they found the killed terrorists at whom they found money (dollars) and family values. [redacted] told me that they wanted to give to the government, but there corruption and money again can return to the terrorists. And therefore they decided to divide them among themselves. He told that officers with whom he serves, sent the shares to wives, and he hasn't anybody to whom to send it. He doesn't have anybody except me. I at first I didn't want to communicate as understood that it is illegal. But he constantly asked me, said that will send with the diplomat, the representative of diplomatic consulate. [redacted] said to me that after he will arrive, he will buy the house, and we will live together. In two-three days I decided to agree, and sent the data that he sent me a parcel. I wrote him the surname, a name, a middle name, passport data, the address, and number of the phone. But later I wrote that he didn't send me anything, but he wrote that already late and he sent everything. 11.11.2013 [redacted] arrived. The man talked with a foreign accent who told that he is accompanying luggage from mister that it isn't passed by customs that documents on the owner of luggage and if they aren't present are necessary, it is necessary to pay money of 3 200 dollars. Also I was sent a SMS message in which specified the data and the country where to send. In SMS [redacted] 3200 dollars to Ukraine through Western Union was specified. I wrote at once to [redacted] that he sent the documents confirming accessory of freight to it. He told that he has no such documents, and that I would pay money. And that he will arrive and will pay off. I wrote that I have no such sum. On what [redacted] wrote to me that I went to bank and took the credit and when it will return, will return money. 12.11.2013 [redacted]. I went to Home Credit bank, and took the credit for the sum of 115 000 roubles. Then I went to the Ring of Ural bank and transferred money for the entered name. 12.11.2013 [redacted]. at 15.57 me the SMS message that the money transfer is given out to the recipient came. After that [redacted] wrote me letters, expressing gratitude for the translation. 16.11.2013 I was called again by the same man and told that 5 000 more dollars are necessary to pass customs of Ukraine. Then me the SMS message from the same number where other data of [redacted] 5000 Ukraine through Western Union were specified already came. I again began to write [redacted] that I have no such money, on what he answered me that I went to other bank. Very strongly I persuaded, and I said that all is necessary quicker. 16.11.2013 [redacted]. I went to JSC I B Sovcombank bank and took a credit to the amount of 170 000 rubles and in the Ring of Ural bank sent to the name [redacted] of 5000 dollars entered to me. This day in 13.54 to me the SMS message, that the translation is given out to the recipient came. 20.11.2013 [redacted]. to me called from number [redacted] the man with foreign accent talked who told that it is necessary to

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pay 5000 dollars that freight at customs didn't watch. Then there was the SMS message where other data of [redacted] 5000 Russia through Western Union were specified already came. I withdrew money from a credit card of Sberbank bank, added the savings and 20.11.2013 through the Ring of Ural bank I sent addressed to [redacted] of 49500 roubles. But this man again called me and said that money is necessary urgently, and that is necessary still money. In total the man asked to transfer to his name of 19 500 dollars. I spoke the man and wrote [redacted] that I have no such money. The man who called me from Moscow, told that I sent. After that I began to take periodically money in banks and to transfer money addressed to [redacted] all I made the translations 23.11.2013г. at 14.25 for the sum of 66 000 rubles, and 99 000 rubles, 05.12.2013г. 11.16ч. for the sum of 38 000 roubles. After that I called on the Moscow number and asked about our freight. The answer was that mister agreed with customs officers that they reduced parcel cost, but thus asked, whether there is money. I said that I have no more and our communication stopped. I reported about it to [redacted] on what he wrote to me that I didn't communicate with the diplomat more, and that he will arrive and will understand a situation. But he has no money for the ticket that money in the sum of 3000 dollars is necessary to it. He wrote that his accountant of [redacted] is in Ghana who disposes his money. I went to Renaissance Credit bank 07.12.2013г. where took a credit to the amount of 30 000 rubles then sent monetary in the sum of 2321 dollar addressed to [redacted] to Ghana. After that [redacted] began to speak that money for registration of certificates is necessary to him still that freight is his and my property. I again sent him money, I sent: 09.12.2013г. 900 dollars, 14.12.2013г. 290 dollars, 17.12.2013г. 600 dollars, 19.12.2013г. 500 dollars, 21.12.2013г. 400 dollars. I have copies of receipts to the explanation. So far [redacted] continues communication in the Skype program with me, but via the camera I never saw him though I asked it about this communication, but [redacted] wrote that it has no communication video, and at inclusion it disconnects a voice communication. [redacted] promises to arrive and everything solves but as he told recently he doesn't let out without any yellow card for which it is necessary to pay 1000 more dollars. I transferred all money, but [redacted] constantly kept me in awe that everything will reveal and I will get to prison and to me only promised that everything will return when will arrive and as said that I will be able to pay off with the credits when receiving a parcel. But so far neither the parcel, nor [redacted] is present. Whether I ask to understand in this situation and to establish really there is a person with such data, and whether there can be a freight at customs on my name. I want to find [redacted] and to return money as now I have no opportunity to pay all credits.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

left blank

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

relative or family member

Did you conduct any research on the individual/business prior to the incident?

Yes

How much time has passed since you determined you were victimized?

2 - 3 months

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402051310395061

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/05/2014 13:10:39

Victim Information

Name:	<input type="text"/>	b6 b7C
Business Name:		
Age:	Over 60	
Gender:	F	
Address:	<input type="text"/>	
City:	Helena	
Do you live within the city limits?:	No	
County:	Sandusky	
State:	Ohio	
Country:	United States	
Zip Code/Route:	43435	
Phone number:	<input type="text"/>	
Email Address:	<input type="text"/>	

Name of your local police or sheriff's office:
Sandusky County Sheriff, Fremont, Ohio

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: impersonated Appwiz Solutions

Name:

Gender: M

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

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b7c

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

410

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)Paid Western Union with Debit Card

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

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A portion of my complaint #4644 on Scamguard Has been resolved with a full refund of \$499.99. I am now aware this should have been two different claims. Appwiz Solutions's has refunded the \$499 they charged and informed me the other party, [REDACTED] is not associated with appwiz. The Western Union money \$399.99 which I sent to India was someone impersonating a former worker of Appwiz. I have additional phone numbers which were on my caller ID from that person calling himself [REDACTED] He admitted it to me when I cried because I was going to loose 1100 pictures plus of my only daughter [REDACTED] who passed away at 28 years old on June 10, 2011. Everything I had of her since she was small. I was very upset because after I sent the money and he told me he had received it he asked me to go back to my computer and see if it worked. It didn't. I told him I was going to report him and he begged me not to because he was from India going to school in California to be an engineer. He admitted he and other roommates were doing this. I had logged onto my computer and a number came up for me to call for technical help. I had an error in my computer.

Call From Phone [REDACTED] Jan 18 @ 2:73 PM, 3:12 PM, 3:12 PM, 3:43 PM, 4:19 PM, 4:17 PM,
Then called from another # [REDACTED] Jan. 18@ 6:59 P.M., & 7:26 P.M..

Called again, no phone number but West Chicago, Illinois came up. Then another call from [REDACTED] @ 7:18 P.M. confirming he received the money from western union. Please separate this from Complaint # 4644 and continue to investigate under a new claim number.

Thank you for your help in this matter.

This is in reference to:

The complaint I created on ScamGuard.com has been approved and published.

Complaint Title: took money for support to computer
Complaint ID: #4644

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

2 - 3 weeks

Contact Information

Are there witnesses or other victims to this crime?

None I know of. I do have the Western union receipt with date, time, name and destination of the amount I sent.

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Call From Phone # [redacted] (see complaint)

[redacted] (see complaint)

no phone number but West Chicago, Illinois came up on my caller id

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b7c



COMPLAINT REFERRAL FORM

Complaint ID: I1402051414574522

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/05/2014 14:14:57

Victim Information

Name:

Business Name: Same

Age: Over 60

Gender: M

Address:

City: Neosho

Do you live within the city limits?: No

County: Newton

State: Missouri

Country: United States

Zip Code/Route: 64850

Phone number:

Email Address:

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Name of your local police or sheriff's office:

Newton County Sheriffs Dept.

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? No

Information about the Individual/Business that victimized you

Business Name: Craigs List
Name:
Gender: F
Address:
City: Montgomery
State: Alabama
Country: United States
Zip Code/Route: 39116
Phone number:
Email Address:

b6
b7C

Other Identifiers

Web Site: checkout-protection-program@consultant.com
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
0

Please indicate the means of payment (select all that apply)

- ☒ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? Yes

Description of the Incident

Describe in your own words how you have been victimized.

I found an add on Craigslist for a 2004 John Deere Tractor for \$1,800. The tractor was found in theansas City Craigslist area. I texted to a phone number that was given [REDACTED] that I was interested in the tractor. They texted back saying they were having cell phone problems and asked that I start emailing. I then asked for a number and address that I could come and look at the tractor and purchase. I have a trailer to haul it on and I asked for the dimensions of the tractor to make sure I could fit it on the trailer. She emailed back and said that her husband died 2 months ago and she moved to Pueblo, Co. with her daughter to stay with her sister. She sent me what looked like a contract from ebay motors. The contract looked official and she asked for a Western Union cash transfer of \$1,800 to an ebay Financial Center Agent named [REDACTED] in Pueblo, Colorado 81007. When he received the money she would release the tractor and it would be delivered to me within 2 to 3 days. When I received the tractor I would have 7 days to verify everything was ok or she would pay for shipping back to her at no cost to me and [REDACTED] would return my money. If it was ok and I approved that the tractor was ok that [REDACTED] would send her the money. b6 b7c

The more I thought about the deal the more I became suspicious. So this morning I tried to verify through ebay that the deal was ok, but they sent me emails with what would make a deal look bad. That is when I became sure that this deal was bad.

I have not lost any money. I ust would like to pass on this information that may help to stop someone from taking advantage of people that are trusting and may get scamed.

I can't send the email of the contract that was sent to me because it won't send.

I hope that this will assist in stoping someone from taking advantage of others.

If you have any questions please let me know.

[REDACTED]

Neosho, Mo.
64850

[REDACTED]

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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☒ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Internet messaging

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

Tractor was listed on the Kansas Craigslist.

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402051817415361

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/05/2014 18:17:41

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Watontown

Do you live within the city limits?: No

County: Northumberland

State: Pennsylvania

Country: United States

Zip Code/Route: 17777

Phone number:

Email Address:

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Name of your local police or sheriff's office:

Milton State Police

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

City:

Toledo

State:

Ohio

Country:

United States

Zip Code/Route:

43605

Phone number:

Email Address:

b6
b7C

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Craigs list

Other:

Label from package from USPS W/tracking #

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

1950.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☒ Other (Specify)Bank Check

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

We were Sent a check for the amount of item and told to wait till it cleared to send movers money and after the forth day on hold from bank we a sked if check had cleared we were told yes. buyer communicated by cell phone texting and has since communicated to try to buy something else. We sent money western union for the pickup of the item and the person picked up the money. I called the place of pickup and they said local law enforcement had not been called yet to obtain the information that the western union had for them. Person picking up would have to produce valid ID and last four of social like I did I requested it. It also takes your picture. I have western union documents and police report.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☒ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Other

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

Police at Milton Trooper Reichenbach incident [REDACTED]

Original officer trooper [REDACTED] Phone Number [REDACTED]

Bank President [REDACTED] told us Friday one day after release of money

that check was cancelled account holder did not have an authorized check name on the check. Account was real Holder name real check signer fraudulent. Our bank is West Milton State Bank in Watsontown Pa. 17777

Tracking number for the check package is 9470 1016 9932 0004 4929 30

Ship date 11-15-13

Western union person phone [REDACTED] Nov. 21st, 2013 at 1:48 pm

West Lebanon N.H. Receiver [REDACTED] Officers at Milton have street address for individual who would have to produce the ID. To pick up the money. We contacted police at Milton over A WEEK AGO person tried for another item. We wanted to set them up with an officer at the other end but they told us to just not sell to him.

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☒ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☒ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Bank in West Virginia that had the account

West Milton state police

[REDACTED] of Bloomsburg atty at law. retired Under atty [REDACTED]

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COMPLAINT REFERRAL FORM

Complaint ID: I1402051843579421

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/05/2014 18:43:57

Victim Information

Name:	<input type="text"/>	b6 b7C
Business Name:		
Age:	Over 60	
Gender:	F	
Address:	<input type="text"/>	
City:	Lufkin	
Do you live within the city limits?:	Yes	
County:	Angelina	
State:	Texas	
Country:	United States	
Zip Code/Route:	75904	
Phone number:	<input type="text"/>	
Email Address:	<input type="text"/>	

Name of your local police or sheriff's office:

Lufkin Police Department/Angelina County Sheriff's Department

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

b6
b7C

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Senior People Meet

Usenet Newsgroup:

Other:

London England

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

45,242.50

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☒ Other (Specify) Western Union

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

Portrayed himself as Sargent E-6 non-commissioned (SSG) in junior management stationed in Kabul Afghanistan, served in Gulf War 1990-1991, served in Afghanistan 2003-2009, went to US and back to Afghanistan 2010-2011. Commanding Officer was [REDACTED]

History he gave me: born August 2, 1960 at Baptist Hospital, Miami, Florida. At age 6 parents enrolled him in A & A Children Academy, later enrolled in Calvary Baptist Church Schools. Joined the military academy at age 19.

Stated when he returned to the US in 2009 his wife had cheated on him. He used the Army attorney to get divorce and custody of his only child Mavis.

When he returned to Afghanistan in 2010 his wife left the US to go to [REDACTED] to be with her family taking their daughter with her. When [REDACTED] left the Army he went straight to London to be with his friends [REDACTED]

& [REDACTED] in Central London. [REDACTED] is the person that flew to Africa to pick up [REDACTED] Mr. [REDACTED] had told me about a raid on a Taliban cave several days prior to this taking place and then about the Taliban storming the US embassy prior to it being announced on internet or news. Any information he had given me I tried to verify it, like his friends in Central London, yes they do exist, yes the raid did take place several days after the raid it was announced on the news. Mr. [REDACTED] had asked me for money to go to Africa to go into business as his colonel had recommended, the cocoa bean exports. At this point I had started Western Union money to him. Apparently he has in his possession a US passport in the name of [REDACTED] because he has been able to pick up funds with this ID. The \$45,242.50 went to him over a course of two years. Some of the payments went to an attorney (banister) in Africa. Like I said, anytime he would give me information, I would do my best to verify it. One time when the Western Union debit my account wrong, I went to the Lufkin Police Department and filed a claim. The officer had his doubts about the people the western union was going to so he took down the names and said he would call me when he ran them if he came up with anything. He never called. Over six months ago I sent letters to the FBI in Dallas, IRS, Department of Defense letting them know what had happened with a [REDACTED]

[REDACTED] and every name he had given me over the course of two years. I have never heard from any of them. Mr. [REDACTED] told me that when they attacked the cave in Afghanistan and the Taliban fled, they had to search for all weapons and destroy them even if they were US guns. While searching the cave a large amount of money was found. When Mr. [REDACTED] left the service, his colonel had him leave Africa, go to India to wait on a large sum of money and place in a bank there. Privates from Afghanistan brought the money, Mr. [REDACTED] placed in on deposit for Col. [REDACTED] It had to remain on deposit for a certain length of time and when the bank ask the source of the funds, Col. [REDACTED] said it was to purchase weapons but they weren't needed. Mr. [REDACTED] said it was no longer safe in India so he moved to Indonesia to wait for the money to mature.

Last where a bout of Mr. [REDACTED] he was at the Hotel Celik Palas Thermal Spa in Jakarta, Indonesia, address Cekirge Cad No:79 TR16070, Bursa, still using the US passport. I have not heard from Mr. [REDACTED] since June of last year when I refused to send additional funds. I was watching a talk show and it showed how to look up scammers on the internet. I had previously tried to bring up his name and couldn't. But with the info from the talk show I was about to find him. He has been scamming women for over 20 years according to the internet site. Please catch him. I know I will never see the lost funds, but he belongs behind bars. I have all the paperwork to back up my claim plus an old computer I am saving if you should need it for pictures of him and files.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☒ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Chat room

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

online acquaintance

Did you conduct any research on the individual/business prior to the incident?

Yes

How much time has passed since you determined you were victimized?

6 months or more

Contact Information

Are there witnesses or other victims to this crime?

found other women on the internet that had been victimized by a James Wills Haggard and a pictures of him posted was a much younger one than the one he sent me.

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Sent letters to the FBI in Dallas, IRS in Austin, Director of Defense in Washington, DC, filed out a military form of person impersonating a Army personnel, Barclay's in London, England, Lloyds of London, London England, Interpol London England, London Police, London England



COMPLAINT REFERRAL FORM

Complaint ID: I1402051914109891

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/05/2014 19:14:10

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: indianapolis

Do you live within the city limits?: No

County: Indiana, US

State:

Country: United States

Zip Code/Route: 46237

Phone number:

Email Address:

b6
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Name of your local police or sheriff's office:

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

City:

State:

Country:

United Arab Emirates

Zip Code/Route:

Phone number:

Email Address:

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Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

1500

Please indicate the means of payment (select all that apply)

- ☒ Cash
- ☐ Cashier's Check
- ☒ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? Yes

Description of the Incident

Describe in your own words how you have been victimized.

Computer fraud. They told me I had lots of errors and warning alerts on my computer, which I did. I thought I was working with the company (ProTech Services) which I had contracted to monitor my computer problems...I was not. Ok, these people said they were going to refund the \$900 that I paid them. However, they were not the company that I had contracted (ProTech Services). They put \$1200 in a Pay Pay account that they created and I was to wire them the difference of \$300. So I did that. When I returned to my home they called me and said that they made a mistake and put an additional \$1200 that I needed to wire back to them or someone would loose their ob. So, I went back to Western Union and wired them the \$1200. They created a paypal account for me and told me I could get the money out of there the nest day. I couldn't access that paypal account. That's when I started using my head, however it was too late. They had scammed me out of \$1500.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☒ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☒ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Western Union (fraud file # 879212, Attorney General of Indianapolis (317-232-6201), FTC (877-382-4357)(ref# 51191467), Trans Union at 800-680-7289 and the Indianapolis police department at 317-327-3811.



COMPLAINT REFERRAL FORM

Complaint ID: I1402052035165972

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/05/2014 20:35:16

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: San Ysidro

Do you live within the city limits?: No

County:

State: California

Country: United States

Zip Code/Route: 92173

Phone number:

Email Address:

Name of your local police or sheriff's office:

left blank

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

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Information about the Individual/Business that victimized you

Business Name: Scammed as timeshareluxury.com
Name:
Gender: M
Address: Scammed as
City: Orlando
State: Florida
Country: United States
Zip Code/Route: 32819
Phone number:
Email Address:

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Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
985

Please indicate the means of payment (select all that apply)

- ☒ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☒ Other (Specify)Western Union

Did you use a third party online payment service such as PayPal, BidPay, Escrow? Yes

Description of the Incident

Describe in your own words how you have been victimized.

An agent [redacted] claiming to represent Timeshareluxury.com a Florida company, called me on Jan 28th 2014 and asked if I had a Monarch Timeshare for sale. He said that a seller had just backed out of an escrow and that if I had one it would close by Feb 3rd. The price \$11400. He said that escrow fees of \$1850 would be split between buyer and seller but he would refund to me \$925. He said the law and his boss did not allow his company to fund the escrow upfront. He insisted that I use Western Union and send the money to their legal rep. [redacted] I sent the money on Jan. 31st and it was picked up from WU on Feb. 1st. The phone numbers he gave to me were [redacted] and cell [redacted] His email-- [redacted] The buyers name that appears on the timeshareluxury.com letterhead with other detailed info. relating to the sale is [redacted] Greene Iowa 50636. on Feb 3rd I contacted Timeshareluxury and found that there was no [redacted] working for the company. [redacted] does not answer my emails or phone calls.

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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☒ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

Not to my knowledge.on

Have you reported this crime to any law enforcement or government agencies?

- ☒ Better Business Bureau
- ☐ Consumer protection agency
- ☒ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☒ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Online Business Bureau.

Local police dept. Fraud department

Western Union fraud dept

Timeshareluxury.com 8558622989

Jim@robertsonlawassociates.com-- lawers for Time share luxury.8777005529



COMPLAINT REFERRAL FORM

Complaint ID: I1402052047138312

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/05/2014 20:47:13

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Miami

Do you live within the city limits?: No

County: Miami-Dade

State: Florida

Country: United States

Zip Code/Route: 33193-2105

Phone number:

Email Address:

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Name of your local police or sheriff's office:

Metro-Dade County Police

Is the complaint you are filing related to the Internet or an online service? No

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: Sergeant at US Embassy in Mexico
Name:
Gender: M
Address: US Embassy, Mexico
Distrito Federal,
City: Mexico
State:
Country: Mexico
Zip Code/Route:
Phone number:
Email Address:

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Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other: Telephone

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
3638.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify) Western Union

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

Supposedly holding grandson in Mexico, after hearing his recognizable voice urgently asking for money to pay court, attorney, police - details known by swindler acting as a USMC sergeant US embassy guard.

THIS IS A REPEATED STATEMENT FOR THE CASE # I1402041726155342 ASSIGNED BY THE F.B.I. yesterday, where i have not been able to complete the information due to your website flying off without the facts having been completed. , twice, which was then taken to be two additions to my original complaint but they were not

UNFORTUNATE LY, THIS MAY NOT MATTER AT ALL, IF THE BUREAU IS NOT GOING TO INVESTIGATE THE CASE, WHICH SEEMS THE USUAL PATTERN FOLLOWED BY FEDERAL INVESTIGATIVE AGENCIES IN THE USA IN THE PAST YEARS - AT LEAST, THAT HAS BEEN MY SAD EXPERIENCE LATELY... AFTER SERVING MANY YEARS PRO BONO FOR THE GOVERNMENT FOR BOTH PARTIES - UP TO PRESIDENTIAL LIAISON FOR PRES. JOHN F. KENNEDY (WITH ARGENTINE PRES. UMBERTO ALLIA - NATIONALIZATION OF YPF - OIL INDUSTRY THERE) AND FOR CIA'S [REDACTED] AND THE STATE DEPT.'S POLITICAL AFFAIRS AT VARIOUS TIMES... --WHILE AN INTERNATIONAL CONSULTING ENGINEER. --- FORMER MEMBER, CONGRESSIONAL REPUBLICAN TASK FORCE FOR LATIN AMERICA. SEVERAL TIMES INVOLVED WITH BOTH COMMITTEES OF UN-AMERICAN ACTIVITIES. My first connection to the F.B.I. was in Springfield, Mass. in 1960-61 - in Anticommunism, with RE: Sen. Wayne Morse.

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Striking while the iron is hot may be a preferred way of catching crooks and I was acting under that supposition.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

My wife was present in most phone conversations.

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

US State Department Officer - 2023243000

US State Dept. Overseas - Jonathan - 8884074747

Mexico's Proseco Organization (Control of exported products) 011525552111723

that connected to field office police (no comp.) conn. to Police -Cut Off

Attorney General, Florida - [REDACTED] - "Insufficient resources"

US Embassy, Mexico DF - 011525550802000 - Sgt. [REDACTED] did not exist

FEDERAL BUREAU OF INVESTIGATIONS, Wash. - 2023243000 - Told about ic3.gov

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Supplemental Information

----- 02/07/2014 01:34:50 -----

PLEASE NOTE: My previous Complaint. which is about a still ongoing process that began 02-03-14, was being Updated TWICE and both times, my incomplete submission was "Saved" without any intention of line for doing so. I had to file a new Complaint (THIS ONE) to complete my Updating.

Number of the initial Complaint was: I1402041726155342.

Today, the attempts at further larceny were still going on by the swindlers who insist on calling my house to see if they can extract more money from me: On 02-05-14 (yesterday) they called my house 10 times, using two different numbers. Today, on the 4th day since the first scam worked for them (1 of 3) they called 6 times - the last one about 6:30PM.

(Other calls today: 12:50, 3 times between 1:30 and 1:50 while a long distance call was going through, and the fifth time at 2:13 PM EST.

Today, in the morning, there was a car parked on the other side of the street and a few yards off our front lawn, with a woman inside taking notes.

I was not there to get the license plate number. My wife says it seemed unobtrusive enough, but the people in the house across are out of town. There was no reason for anyone to have been there a half hour or so.

In any case, my wife is terrified...

Apparently, after getting close to \$4,000 on a story about our grandson being stuck in Mexico (following a short recording of his voice pleading for help), they were trying to get an additional \$989 for an alleged plane ticket from Mexico, that I had told them - after speaking to 7 different police organizations - that I had to borrow the money...

The iron seems hot, still (unbelievably) and in a few days it will be ice cold. They need apprehending.

The fact is that the crooks were able to cash three Western Union remittances in two days, by using false identifications in the name of:

[REDACTED] - which is a very unusual last name and quite a complicated one.

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The crooks probably have a mole-agent inside Western Union.

This seems a very amateurish operation... I never would have thought they would have called 16 times after the initial 4-5 calls the first day, which were always answered and monies sent three different times - all of them quickly and sent "in Minutes" in Western Union's parlance.

THAN YOU.

We plan to change phone numbers next week and we are old and both have "destructive arthritis" after several operations, walk with cane and wife, with amovable walker... It is hard to move as well - from our home of a dozen years - near hospital, etc. It is hard to play cop against these people but I sure(ly) wish I still could.

[REDACTED]



COMPLAINT REFERRAL FORM

Complaint ID: I1402052303559731

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/05/2014 23:03:55

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Warren

Do you live within the city limits?: Yes

County: Somerset

State: New Jersey

Country: United States

Zip Code/Route: 07059

Phone number:

Email Address:

Name of your local police or sheriff's office:

Warren Township Police Department

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

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Information about the Individual/Business that victimized you

Business Name: Market Survey Information Inc
Name:
Gender: M
Address:
City: Fairfax
State: Virginia
Country: United States
Zip Code/Route: 22030
Phone number:
Email Address:

b6
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Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
6,387.11

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☒ Other (Specify) Money Transfer & Money Gram

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

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1/31/14 i received an email from [redacted] stating my first Mystery Shopper assignment was sent via Fed Ex; when received I should contact him. As I was in Houston when I received this email, I notified him that I was in Houston and unless 1) he mailed a second Fed Ex to me or 2) my housekeeper was able to mail the FedEx to me, I would not receive it. As it happened, my housekeeper mailed the original envelope to me. Inside were instructions was a letter from [redacted] and a check for \$2350 with instructions as follows: cash the check and send \$1950 to receiving agent [redacted] Fort Wayne, IN 46804 via Western Union Money in Minutes; \$200 was to be my salary for the Secret Shopper Assignment and the remainder monies to be used for the fees required in sending the money order. At the end of the assignment I was to email back the: exact senders name; the Money Transfer Control Number, and the Exact Amount; Additionally I was to answer guideline questions regarding the Western Union services .how long it took to get the service; how professional was the attendant; the ambiance of the shop, et. al.

Having done this, I received an email from [redacted] stating that I would hear from his team if further services they would like. This morning I received a text message stating another FedEx envelope would be arriving at my son's home in Houston for another Mystery Shopper event. This time the check was for \$4750. \$2000 was to be sent to the same Ms [redacted] and \$2000 to Ms [redacted] (later changed to [redacted] - Mr [redacted] claimed Ms. [redacted] called in sick) .my fee was to be \$400 for the services. I sent the first \$2 in the morning, but was not able to send the second \$2 because the Wal Mart did not have the individual forms required for the Money Gram claimed to be needed for comparison. After I was able to complete the second transaction in the afternoon at a second Wal-Mart, and texted Mr. [redacted] re: completion of the assignment, I was contacted by phone by the Wal-Mart/Money Gram Fraud Dept. stating they had numerous complaints of fraud for this service. They advised I cancel my transaction; I was given a reference number and advised to return to the store to collect my money. I was also advised to return to my bank to report this fraudulent activity (which I did immediately thereafter-unfortunately the check I cashed at the bank earlier in the morning had already been sent for collection and could not be stopped); I also contacted by home Bank of America in Warren, NJ, advising of my folly and this fraudulent activity and asked that my bank account be watched for inappropriate withdrawals. I called the FBI and was advised to contact this agency. I called the Houston PD and made a report it is case # [redacted] I will also make a police report in Warren, NJ since the original fedex was sent to my home address.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☒ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

Other than those I have now found via the internet (which I should have checked prior to cashing these checks) NO .unfortunately.

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Houston PD Case #

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COMPLAINT REFERRAL FORM

Complaint ID: I1402061109426852

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/06/2014 11:09:42

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Baton Rouge

Do you live within the city limits?: No

County: East Baton Rouge Parish

State: Louisiana

Country: United States

Zip Code/Route: 70811

Phone number:

Email Address:

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Name of your local police or sheriff's office:
East Baton Rouge Sheriff Office, Central Substation, Baton Rouge, LA

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender: U

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

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Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

1,882.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☒ Other (Specify) Western Union

Did you use a third party online payment service such as PayPal, BidPay, Escrow? Yes

Description of the Incident

Describe in your own words how you have been victimized.

On December 27, 2013, my e-mail contacts were sent an e-mail stating that I was in the Philippines needing money after misplacing my wallet. I was not in the Philippines, and most contacts recognized it as a scam and called with concern. The message was sent from [redacted] but the response went to [redacted] I have just learned that the principal of a small elementary school ([redacted] in South Africa responded to the plea and sent \$1,882.00 of the the funds my local church (Faith Chapel) and I give to support the educational/operational needs of the school. I am going to give the school the funds to meet their audit and financial needs, but I still thought the crime needed to be reported.

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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☒ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Internet messaging

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

2 - 3 months

Contact Information

Are there witnesses or other victims to this crime?

is the only contact known to have actually sent money. I will ask where she wired the money.

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Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402061320301201

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/06/2014 13:20:30

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Loomis

Do you live within the city limits?: No

County: Placer

State: California

Country: United States

Zip Code/Route: 95650

Phone number:

Email Address:

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Name of your local police or sheriff's office:
Placer County Sheriff

Is the complaint you are filing related to the Internet or an online service? Yes


Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: unknown individuals

Name: unknown unknown

Gender: U

Address: 

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City: Madrid

State:

Country: Spain

Zip Code/Route:

Phone number:

Email Address:

Other Identifiers

Web Site: received through Outlook Express

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

Received a plea from our real estate agent saying that she had been "mugged" while in the park of her hotel in Madrid, that she had lost all her cash and credit cards, that the hotel would not let her go until she had paid and that her plane was leaving in a couple of hours. I returned (her?)email saying that I sympathized, that she should get in touch with the American Embassy, or could get bailed out by her Broker. I received a followup email requesting money so she could get out of her hotel. The spelling, grammar and syntax of her message indicated that it was probably not she who corresponding. (They?) requested that I send 1650 Euro by Western Union and then send them the confirmation number. I noticed that they had her DRE# incorrect.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

I tried to contact [REDACTED] DRE #1203309, but she was unavailable. I left a message, but haven't heard back yet.

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Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402061805599052

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/06/2014 18:05:59

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Concord

Do you live within the city limits?: Yes

County:

State: California

Country: United States

Zip Code/Route: 94519

Phone number:

Email Address:

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Name of your local police or sheriff's office:

left blank

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

F

Address:

City:

Galang

State:

Country:

Indonesia

Zip Code/Route:

Phone number:

Email Address:

b6
b7c

Other Identifiers

Web Site:

ridwanfirmchambers@yahoo.co.id, OR ridwanfirmchambers@lawyer.com

IP Address:

GRAHA NIAGA, 17th FLOOR, JA ARTA 15970, INDONESIA

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

BARCLAY'S BAN OF LONDON , 1 CHURCHILL PLACE, E14

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

300.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☒ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

On January 23, 2014, a woman by the name [redacted] sent email asking me to be friends. She said she saw my profile in facebook. After responding to her request and exchanging emails. She told me she is a Syrian woman who is staying in Galang Refugee Camp in Indonesia. She told story about the syrian army, bombed and destroyed the Dar al-Shifa Hospital, where in her father Dr. ABU FAISAL who's also the director of said hospital, and her mother who is a Midwife are among the casualties. Her parents died after the bombing. She said she was able to come to Indonesia with help of an Indonesian woman. She is staying in Galang Refugee Camp and is seeking asylum. She said she is hel the only one alive, and only daughter and has no relatives. She write to me to ask me top her get out in that miserable camp, have freedom and have his father huge amount of money (\$4.7 million) deposited in Barclay's bank in London be transfered to my account. She appoint me as her trustee to be able to transfer the money to my account. She told me she will give me 20 , want my assurance if she can trust me. She said she want to live with me and to continue her education. After i get the money she wanted me to send her certain amount 10 for her to spent for the process of getting out of the camp and in order to be with me. Last February 02, 2014, I send her \$300.00 money order from Western Union near my area. I pity her and story that she said she haven't eaten any food for 2 days, because the United Nation does not send money yet for food. That's why i send her money. She told me, to imagine five people sharing a plate of food. My soft heart, prevail that's why i did send money to her. I was stupid not to investigate more further about her.

I was about to loose more money if not for that woman teller at Western Union in our area who stopped me from sending the \$1,955.00 as payment for that law firm who will processed the documents (power of attorney, affidavit of oath under my names plus other documents required by the bank (Barclay's Bank of London) in order to processed the transfer of her father account to my bank account here in California. I talked to [redacted] 2 times over the telephone [redacted] at the office of Rev. [redacted]

[redacted] the person taking care of the camp, according to her. Talked about contacting the law firm. Notify her also that i send her the money \$300.00, in which she was very thankful. That night of February 2,2014 (Sunday) i called the law firm telephone [redacted] and was able to talked to the lawyer. Again he assured me they will prepared all those documents required by the bank as soon as they received my payment/fee of \$1,955.00 with instruction to send it thru Western Union and send it to his secretary. Then the morning of February 3,2014 which is Monday, i was about to send the fee required to Western Union here in our area, but good thing happened that i was assigned to the person (woman) who will help process my money order transaction, but who also has knowledge about this kind of scam. So, she stopped me from sending the money to the law firm, since she recognized this is the same scam that victimize another person in another place where she also worked.

After receiving the \$300.00 from Western Union, i no longer receive mail from [redacted] her email address can no longer be found.

Am reporting to prevent other people from being victimize and to stop this syndicate, scamming elder people maybe all over the world. I kept evidence such as emails, and receipt from Western Union.

THAN YOU SO MUCH

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

online acquaintance

Did you conduct any research on the individual/business prior to the incident?

Yes

How much time has passed since you determined you were victimized?

2 - 3 weeks

Contact Information

Are there witnesses or other victims to this crime?

woman teller from Western Union in 1855 Willow Pass Rd., Concord, CA

She has knowledge about this scam, she's the one who stop me from further sending the money to that law firm, in which she mentioned does not exist or true. I dont remember their phone number. But their Customer Service No. is 1-800325-6000

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

INDONESIAN EMBASSY IN SAN FRANCISCO, CA

TEL. NO. (415)474-9571

DATE REPORTED; FEBRUARY 4,2014



COMPLAINT REFERRAL FORM

Complaint ID: I1402062247060972

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/06/2014 22:47:06

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Torrance

Do you live within the city limits?: Yes

County: Los Angeles

State: California

Country: United States

Zip Code/Route: 90503

Phone number:

Email Address:

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Name of your local police or sheriff's office:

Torrance Police

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

F

Address:

City:

Pine Bluff

State:

Arkansas

Country:

United States

Zip Code/Route:

71601

Phone number:

Email Address:

Other Identifiers

Web Site:

Yahoo.com

IP Address:

IRC Server:

Chat Room Name:

Yahoo Messenger

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

1800.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☒ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

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Description of the Incident

Describe in your own words how you have been victimized.

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Talking to girl online for about 5 months. Was going to move out here. Had inheritance from father. Her Lawyer [redacted] sent some checks directly to my bank account. She instructed me to send 1400.00 in 2 payments to her uncle in [redacted] In Jacksonville Fl. Then she changed it and wanted it sent to her. I did as asked, and was notified by my bank on 2-4-14 that the checks were fraudulent. Western Union MTCN number 2338582494 sent 2-4-14 700.00 plus \$65.00 fee. Second Western Union sent 2-5-14 MTCN number 562071810. She also used second email address [redacted] We also texted online. Email she was contacting me at is [redacted] Have bank documents and a form showing her Dad's inheritance.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☒ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

online acquaintance

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

Just me Torrance Ca 90503

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Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Called police and was told to report it to you



COMPLAINT REFERRAL FORM

Complaint ID: I1402070456354592

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/07/2014 04:56:35

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Liberec

Do you live within the city limits?: No

County: Czech republic

State:

Country: Czech Republic

Zip Code/Route: 46007

Phone number:

Email Address:

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Name of your local police or sheriff's office:
Policie Liberec

Is the complaint you are filing related to the Internet or an online service? left blank

Do you have pertinent documents in paper form? left blank

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender: U

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

150

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☒ Other (Specify)Western union

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

Work round on you about help in this bracket . Before flight am got refer to inheritance, which was stolen from pool pinch Scotland and disappearance in Nigeria, and was certified mail governments Nigerie. Now am was address CBN governor [redacted], that funds will publication double direction, cash transmission and then by means of Bankomat cards with pertinent papers and certificate on one's behalf ATM cards governor CBN [redacted] and required for me 50USD / NG Naira, which am sent by means of western Union , then on my required further 100USD/ 15,701NG Naira under yellow counterfoil, money am too sent over western Union . (See supplement) for me however [redacted] me indict, that am don't-sent 100USD, further assert, that money was replacement back to Czech republic, or that it in the end misuse and steal some Hecker.? Verify am yourself it in seat western Union Prague , and I was message, that nominative and competent recipient [redacted] dispatches in person assume and underwrote certificate. Then am was either done brown CBN governor [redacted] Email: < governor [redacted] or recipient, which had to receive, or after new version how presentation [redacted] heckrem. Afresh me [redacted] request about transmission further 100USD send new 100USD , or ATM card will not unbent. Accrue me it like racket call for pay and under rate afresh and or never don't I'll see ATM cards. I have order resembling bad experience with such behaviour.. For me like old-age pensioner 100 USD is big pennies , which me will be missing on fundamental necessities of life. Work round on you in this bracket , whether is possible find out, who collect 100USD so me rob ? And then, where's the truth ? Will not be had and mystification how am was for the duration of 9 year when endeavour to do return of my hereditary about fund and lost much USD.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.
left blank

Was this initial means of contact unsolicited/uninvited?
left blank

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?
left blank

Did you conduct any research on the individual/business prior to the incident?
left blank

How much time has passed since you determined you were victimized?
left blank

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank

Supplemental Information

----- 02/07/2014 15:30:48 -----

Dear Sir,

You have to pay 1,500 Euro loan in Germany .. Funds in the package were transported by boat with serious documents required by the German Customs Office in payments support your funds. When you pay for a loan of 1,500 Euro in Germany, will process your loan 10,500 EURO under 24 hours and transferred to your account in Germany, and then you receive 10,000 euros before leaving for Germany. Bank credit is coming with you to the airport will clarify the funds and then nésetet funds with the bank to take a move from Germany to your account. ME I CAN SEND YOU NAME to transfer money to GERMANY FOR LOAN ? YOU NEED OD LAD.PLATIT 1,500 EURO Then you get 10,500 LOAN UNDER 24 HOURS ACCESS POINT TO GERMANY poison . Airports in Berlin where fond package is discussed . Funds are real dollars . Our bank in Germany will help carry funds and you move . PAY 1,500 EURO GERMANY IMMEDIATELY get a loan of 10,500 EURO and the product we're going to GERMANY last Friday MORNING receive your FUNDS ..
I CAN SEND YOU THE MONEY TRANSFER TO GERMANY FOR LOAN ?
Doktor.Pané Ngozi Okon Iwuala ,

Hon.Ministr finance



Perhaps you're mentally ill. I was told to pay \$ 150 so that you will accept your card. The Minister of Finance moved money into Germany. Funds in Germany only for you. 'own' You do not have the money for Nemecko.Ministr you pay \$ 8 million in Germany, but the bank pays you \$ 10 million
The total amount is \$ 18 million reward for you. Why can not understand?

If you platété \$ 150, you receive your card, cash, and then you go to Germany and paying for \$ 8,000,000. It is very simple. What is the Minister of Finance to support the saying that is some thing else? You're a difficult man. the t want to customize. You get in contact with many people and they you still sold out. Pay \$ 150 and get a card before it is returned

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to Nigeria from the airport in the Czech Republic.

Thank you

Governor of the Central Bank of Nigeria.

You can go to Germany and receive your fund in cash from Federal Ministry of Finance.

Send U.S. \$ 100 to the title:

TEST QUESTION:

TEST ANSWER: B

AMOUNT: U.S. \$ 100

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Credit card is the international airport Praha Ruzyne, Czech Republic. As soon as you have paid the remaining \$ 100 on Monday, will immediately receive a call from the delivery man and then he comes with the card to set address. You the cash money to your card as soon as you receive it tomorrow morning. Make that tomorrow morning you will send \$ 100 first thing so that you receive the card tomorrow morning. Quit communication with the wrong people who will cheat. Do not make the mistake in the name of the receiver from \$ 100

Thank you.

Sincerely,

Governor, CBN

Senate John Harry ,
Secretary of the Senate Finance Committee.

Dear honorable sir , I respond to your letter pages of my inherited funds original amount was, as is made out of re mé certificate to 91MUSD . This was subsequently reduced to the amount 46MUSD , to which I agreed and confirmed Refer to accompanying certificates.

Unfortunately fixed payment for sending them , I could not take place due to lack of money. I got out of employment into retirement , which was hardly enough to live. Loan banks re ected me was that I am more than 65 years and that banks are prohibited for us to borrow money . I have known of no one on this issue , it is a Nigeria , did not want to borrow money . I also like the inherited part of the money to provide charitable assistance also in you, the equipment for orphaned or sick children, or devices for pediatric oncology .

The report will be sent with attachments the Following :
Central Bank of Nigeria 5



COMPLAINT REFERRAL FORM

Complaint ID: I1402071123331992

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/07/2014 11:23:33

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Ormond Beach

Do you live within the city limits?: Yes

County: Volusia

State: Florida

Country: United States

Zip Code/Route: 32174

Phone number:

Email Address:

Name of your local police or sheriff's office:

Ormond Beach PD

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

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Information about the Individual/Business that victimized you

Business Name: Windows Live Support
Name: Adam and Sam
Gender: M
Address:
City: San Francisco
State: California
Country:
Zip Code/Route:
Phone number:
Email Address:

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b7C

Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
199

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☒ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☒ Other (Specify)att to take money from credit card

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

On 8/28 was contacted by phone from this company who stated that they worked for Microsoft and was calling to advise they were contacted windows 8 customers to advise them of a virus they also explained that they offered a service for \$199 for 3 years to monitor your computer. I was contacted again on Feb 6 and was told that my computer had been They tried to get me to pay an additional \$499.00 for licensing. When I told them I wanted to contact Microsoft they got obnoxious and then said that they would cancel my service and refund my money. They said they would refund my money via western union on a credit card. They had access to my computer online and when we were completing the form for the transfer they kept making the print small where you could not read the print. I found out later that they had bill my credit for 4 transaction taking money from my account. The credit card was notified that these charges were fraud and they closed the account. I talked to Microsoft today and was told to file a claim through lc3. I was told the business was in San Francisco and was given 2 numbers for contact. The help # [redacted] and the company # is [redacted] When you call the second number it is the same guy who uses the name [redacted] The company has also changed its email address. The first given was "support@windowslivesupport.us and the one they gave me on 2/6/14 was "[redacted]" I am also going to file a a complaint with yahoo.com.

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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

no

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

I intend to file a complaint with yahoo. I did notify Microsoft ref to this but was told they had received other complaints of fraud and they are in no way affiliated with any of the company that asked for money over the phne



COMPLAINT REFERRAL FORM

Complaint ID: I1402071348312781

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/07/2014 13:48:31

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Wauwatose

Do you live within the city limits?: Yes

County: Milwaukee

State: Wisconsin

Country: United States

Zip Code/Route: 53213

Phone number:

Email Address:

Name of your local police or sheriff's office:

Wauwatosa Police Department

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

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b7C

Information about the Individual/Business that victimized you

Business Name: AACB International

Name:

Gender: F

Address:

City: Tampa

State: Florida

Country: United States

Zip Code/Route: 33602

Phone number:

Email Address:

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Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
9,500

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☒ Other (Specify)check

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

I am trying to sell a sail boat for \$16,000.

Someone text asking a question, then said he would buy sight unseen.

He said he would pay 1/3 down, and 2/3 upon delivery

He then said he sent me a check for too much money

\$25,500 and wants me to refund \$9,500

Check sent by US Mail, the check has not cleared as of today

I got on January 31 and deposited it the same day.

The person is now sending me messages to pay him the \$9,500

I have not answered him yet

Mail from Tampa Florida Jan. 28

mailed from

98043.

Another address they used

Mountlake Ter WA 98043

phone

Albany Oregon 97322

They want me to wire the money Western Union to

I have not wired the money yet, but I have been warned about such schemes by the Stat Bar

What do you want me to do?

Cell phone

I have not told them I know the check is no good yet

b6
b7c

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☒ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

Yes

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

My cell is

I deposited the check in a new account at BMO Bank

The bank has not released the funds yet

But I am suspicious because 9,500 is just below the 10,000 reporting limit

And they never inspected the boat. I could not verify anything over the internet. However since this is multi state using Federal Bank over 3 states I thought the FBI would want to investigate

b6
b7c

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402071621417001

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/07/2014 16:21:41

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Flossmoor

Do you live within the city limits?: No

County: Cook

State: Illinois

Country: United States

Zip Code/Route: 60422

Phone number:

Email Address:

b6
b7C

Name of your local police or sheriff's office:

Flossmoor police department

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

b6
b7C

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

350.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

February 5 this man named Stan was calling about issues that were going on with my computer and said if I wanted fixed I had to pay \$440, but I told them I never paid that much so then he said \$350. The money transfer control number is 6227885058 and a [REDACTED] picked it up. These people had control of my computer this is why I though they were real, but once they took the \$350 they tried to take \$200 more out my account but by then my granddaughter told me I had been scanned. b6 b7c

This is her granddaughter another man called back today Friday February 7 telling me if western union called inquiring about this issue to ust hang up and to call him and let him know. My grandmother is old and this is crazy how these people are running a scam but keep calling her once they found out they couldn't get back into her account.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

Flossmoor il, 60422

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

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Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

they were also calling from private numbers. One of the numbers do not work any more.



COMPLAINT REFERRAL FORM

Complaint ID: I1402071737173721

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/07/2014 17:37:17

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Gretna

Do you live within the city limits?: No

County: Pittsylvania

State: Virginia

Country: United States

Zip Code/Route: 24557

Phone number:

Email Address:

b6
b7c

Name of your local police or sheriff's office:

Pittsylvania County

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? No

Information about the Individual/Business that victimized you

Business Name: Microsoft Support

Name:

Gender: M

Address:

City:

State:

Country:

Zip Code/Route:

Phone number: 3054178497

Email Address:

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

110.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☒ Check/Debit Card
- ☒ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

Feb. 4, 2014 received phone call approx. 10PM saying he was with Micro Soft and my computer has errors and a virus and he will help me get rid of it. He had me go on my computer and instructed me how to look at all of the errors. Then he had me to download a program called Team Watch 9 which gave him access to my computer so he could fix it. I was on the phone with him for over 3 hours and he said they were cleaning the computer. He said I would have to renew the micro soft support service and it would be \$5.00 and I could pay by debit card or credit card. I gave him my debit card number from my bank, my date of birth and last 4 of my SS#.

The next morning my wife ask me why my computer was on all night and I told her what had happened and she said oh no, I hope you didn't give them any information. She went to her computer and went to our checking account and found that they had placed a charge of \$110 and also there was a .04 & a .14 deposit made to our account from Pay Pal for a Bank verification. My wife called Pay Pal & someone had opened a Pay Pal account Feb. 4 using my name with an email account

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[REDACTED] which I have never had, so we closed out that account. I had just filed our income tax on my computer with the H&R Block program & had all that information on there with both of our SS#'s; on it, date of birth, etc. I have contacted Equifax to place a fraud alert for both me & my wife. Also closed out bank account and opened a new one. We received a phone call today from one of our credit cards asking if we had tried to send \$965 by Western Union & \$300 plus, we said no and told them what had happened. We have also notified the SS office and they have placed a block on both of our accounts, so no one can go online and change anything. I felt like there should be a police report for this just in case something else happens, so I called the Va. State Police and they are the ones that gave me this site to report this.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☒ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

my wife, [redacted] same address & phone # email [redacted]

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

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b7C

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Feb. 7, 2014 Salem Centrex, Va. Phone [redacted]



COMPLAINT REFERRAL FORM

Complaint ID: I1402071833145281

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/07/2014 18:33:14

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Fort Collins

Do you live within the city limits?: Yes

County: CO

State: Colorado

Country: United States

Zip Code/Route: 80525

Phone number:

Email Address:

b6
b7c

Name of your local police or sheriff's office:

FORT COLLINS POLICE DEPARTMENT

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: unknown

Name: unknown

Gender: U

Address: unknown

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

b6
b7c

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

1550.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

On 2/5/2014, we received a cashiers check for \$1550 to purchase a \$450 tool we advertised on Craigs list. A text from the sender told us to deposit \$450 and wire the rest via Western Union to [REDACTED] [REDACTED] noxville, TN 37918. He said the shipping cost was accidentally included. We foolishly trusted him and wired the money. Of course, the check is a fraud. We have reported it to our bank, Security Service; Western Union Dispute Line ; and Ft. Collins CO Police Department, case [REDACTED] All communication with the thief was through texting - [REDACTED]

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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

Fraud specialist - Serial #FCC01,financial Crimes Unit. Fort Collins Police,2221 South
Timberline Road, Box 580,Ft. Collins, CO 80522-0580. phone - FAX;
 - email.

b6
b7c



COMPLAINT REFERRAL FORM

Complaint ID: I1402071945473182

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/07/2014 19:45:47

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Mesa

Do you live within the city limits?: No

County: Maricopa

State: Arizona

Country: United States

Zip Code/Route: 85213

Phone number:

Email Address:

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Name of your local police or sheriff's office:
Mesa Police Department or Maricopa County Sheriff's Office

Is the complaint you are filing related to the Internet or an online service? No

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: AMERICAN EMBASSY IN MEXICO
Name:
Gender: M
Address: UN NOWN
City: MEXICO CITY
State:
Country: Mexico
Zip Code/Route:
Phone number:
Email Address:

b6
b7c

Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other: ANOTHER PERSON NAMED JOHN

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
1392.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

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A PERSON WHO CALLED HIMSELF JOHN, PRETENDING TO BE MY NEPHEW, CALLED ME ON FEBRUARY 6, 2014 APPROXIMATELY AT 10:00 A.M. FROM PHONE NUMBER [REDACTED] THIS PERSON STATED THAT HE WAS ON VACATION IN MEXICO CITY, MEXICO DUE TO A BREA FROM SCHOOL. HE STATED THAT HE WAS ARRESTED DUE TO BEING IN A TAXI CAB WHICH WAS PULLED OVER BY THE MEXICAN POLICE AND THEY FOUND MARIJUANA IN THE TAXI WHICH DIDN'T BELONG TO HIM. HE WAS PLACED INTO CUSTODY AND THE AMERICAN EMBASSY WAS NOTIFIED AND THEN HE WAS PLACED IN THE AMERICAN EMBASSY'S CUSTODY. HE TOLD ME THAT HE NEEDED 1,377.00 TO PAY FOR AN APPEARANCE FEE FOR A COURT HEARING TO RESOLVE THIS ARREST OR HE WOULD BE DETAINED 4-6 WEEKS UNLESS HE HAD THE MONEY TO GET A SOONER COURT DATE. HE PASSED THE TELEPHONE TO ANOTHER INDIVIDUAL WHO NAMED HIMSELF [REDACTED] HE TOLD ME THAT HE WAS EMPLOYED WITH THE AMERICAN EMBASSY AND HE PERSONALLY WOULD GO TO THE COURT AND GET JOHN AN EARLY COURT DATE. I BELIEVED THAT THIS WAS MY NEPHEW CALLING REQUESTING MY HELP AND SO I HUNG UP THE PHONE AND WITHIN AN HOUR I DROVE TO SAFEWAY GROCERY STORE WHICH HAS A WESTERN UNION INSIDE OF IT. I SPENT 15.00 TO SEND 1,377.00 WHICH TOTALS 1,392.00. I RETURNED HOME AND CALLED THE PHONE NUMBER GIVEN. [REDACTED] QUESTIONED ME ON HOW I FILLED OUT THE WESTERN UNION FORM. I TOLD HIM THAT I ADDRESSED TO [REDACTED] (WHICH IS MY NEPHEW'S NAME), MEXICO CITY, DISTRICT FEDERAL, MEXICO. HE ASKED ME WHAT THE RECEIPT INFORMATION NUMBER WAS. I TOLD HIM THE NUMBER WAS WESTERN UNION - 5940836386. HE SAID THAT HE HAS ALL THE INFORMATION HE NEEDS AND WOULD GO TO THE COURT LATER THAT DAY AND WORK TO GET JOHN A QUICK COURT DATE. IF HE WAS UNABLE TO GET ONE, THEN HE WOULD TRY AGAIN IN THE MORNING AND THAT JOHN WOULD STAY AT THE EMBASSY IN SAFETY FOR THE EVENING. THE FOLLOWING MORNING, I STARTED HAVING MY DOUBTS AS TO THE LEGITIMACY OF THIS. I BEGAN TO RESEARCH ONLINE REGARDING THE MEXICO CITY EMBASSY AND LEARNED THAT THE PHONE NUMBER LISTED IS NOT [REDACTED] I THOUGHT MAYBE THE AGENT'S PHONE NUMBER WAS A CELL PHONE NUMBER, BUT THE 514 AREA CODE IS FROM MONTREAL, QUEBEC, CANADA. I CALLED MY REAL NEPHEW'S FATHER [REDACTED] I AND ASKED HIM IF HE KNEW JOHN'S LOCATION. HE TOLD ME THAT JOHN WAS ASLEEP DOWNSTAIRS IN HIS HOME. MY DOUBTS AT THAT MOMENT WERE SUBSTANTIATED. AFTER I HUNG UP THE PHONE WITH MY TRUE NEPHEW, MY PHONE RANG AND A MAN CALLING HIMSELF JOHN SAID, "HI, HOW ARE YOU, THIS IS JOHN". I ASKED HIM A QUESTION, ONLY MY TRUE NEPHEW WOULD NOW, WHICH WAS "DO YOU HAVE SISTERS"? HE BECAME OFFENSIVE AND SAID, "WHAT DOES THAT MATTER"? I SAID "I AM TRYING TO DETERMINE WHO YOU ARE"? HE STATED, "I TOLD YOU MY NAME IS JOHN". I ASKED HIM "WHAT IS THE NAME OF HIS SISTERS"? HE BECAME ANGRY AND STATED, "WHATEVER, I AM JOHN". THEN I TERMINATED THE PHONE CALL. THE PHONE NUMBER THAT THIS SECOND CALL CAME FROM IS [REDACTED] WHICH IS A CALIFORNIA AREA CODE AT 7:02 A.M. THE CALLER ID STATED THAT THIS PHONE NUMBER BELONGED TO [REDACTED] A FEW HOURS LATER, I DROVE TO THE SAME WESTERN UNION I WENT TO AND INFORMED THEM OF WHAT HAPPENED. THEY CHECKED AND FOUND THAT THE MONEY WAS ALREADY PICKED UP AND THEY COMPLETED A FRAUD INCIDENT REPORT FOR ME. THEY TOLD ME TO CONTACT THE LOCAL POLICE DEPARTMENT. I CAME HOME AND CALLED THE MESA POLICE DEPARTMENT. I LEFT THE INFORMATION TO AN OFFICER WHO STATED TO ME THAT WE WOULD BE CONTACTED LATER IN THE DAY BY AN ASSIGNED OFFICER. I RECEIVED A RETURN PHONE CALL AND THE OFFICER STATED THAT THIS TYPE OF CASE IS A FEDERAL MATTER AND THAT I NEEDED TO CONTACT THE F.B.I. REGARDING THIS INCIDENT. SO I AM WRITING THIS REPORT.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☒ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

MY WIFE, [REDACTED] AND MY DAUGHTER, [REDACTED]

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Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

MESA POLICE DEPARTMENT - NON-EMERGENCY - WAS DIRECTED TO CONTACT THE F.B.I. SO NO REPORT WAS MADE WITH THEM.



COMPLAINT REFERRAL FORM

Complaint ID: I1402081027191192

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/08/2014 10:27:19

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Lineville

Do you live within the city limits?: No

County: Clay

State: Alabama

Country: United States

Zip Code/Route: 36266

Phone number:

Email Address:

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Name of your local police or sheriff's office:

Clay County Sheriff

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender: U

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address:

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

I received this email from [redacted] (a friend in my email contact list) I know that her email address has been hacked. I responded to email before I knew it was a scam, and I have receive a second email to send money through Western Union to Lviv(Ukraine). I have include the emails in a pasted form in this Description. I hope this will help

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b7C

(first email)

From: [redacted]
Date: February 7, 2014 at 10:37:59 AM CST
To: undisclosed recipients: ;
Sub ect: Trip
Reply-To: [redacted]

Hello

I hope you get this on time, I made a trip to Lviv(Ukraine) and had my bag stolen from me with my passport, mobile phone and personal effects therein. The embassy has ust issued me a temporary passport but I have to pay for a ticket and settle my hotel bills with the Manager.

I have made contact with my bank but it would take me 3-5 working days to access funds in my account, the bad news is my flight will be leaving very soon and but i am having problems settling the hotel bills and the hotel manager won't let me leave until i settle the bills, i only have access to the internet. I need your help/LOAN financially and I promise to make the refund once i get back home, you are my last resort and hope, Please let me know if i can count on you and i need you to keep checking your email because it's the only way i can reach you

Regards

If there's no oy in the ourney, then Jesus is missing.

[redacted]

[redacted]

Conduits for Christ
TEAM Missions - Together Each Achieves More
San Juan de Lurigancho, Lima, Peru

(my respond)

From: [redacted]
Date: February 7, 2014 at 5:18:34 PM CST
To: [redacted]
Sub ect: Re: Trip

b6
b7C

[redacted] how can I help. Can I call you? Can you call me?

[redacted]

Sent from my iPad

(second respond)

From: [REDACTED]

Date: February 8, 2014 at 6:09:29 AM CST

To: [REDACTED]

Subject: RE: Trip

b6
b7c

Am so glad to read from you, sorry for the late response, i had limited access to the internet. All i need to get back is \$2,650 USD. You can wire it to my name and my present location via Western union. I'll have to show my passport as ID to pick it up here and i promise to pay you back as soon as i get back home. These are the needed info

Name : [REDACTED]

Address: [REDACTED]

Country: Lviv(Ukraine)

Amount: \$2,650 USD

As soon as it has been done, kindly get back to me with the confirmation details. Let me know if you are heading to the WU outlet now???

Thanks

[REDACTED]

If there's no joy in the journey, then Jesus is missing.

[REDACTED]

Conduits for Christ

TEAM Missions - Together Each Achieves More

San Juan de Lurigancho, Lima, Peru

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

left blank

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

Victim

b6
b7C

email hacked

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402081053046731

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/08/2014 10:53:04

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Buna

Do you live within the city limits?: No

County: Jasper

State: Texas

Country: United States

Zip Code/Route: 77612

Phone number:

Email Address:

b6
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Name of your local police or sheriff's office:

Jasper County Sub Station Buna, Texas

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: Face-BOO Grants Finacial Aid
Name:
Gender: M
Address:
City: San Antonio
State: Texas
Country:
Zip Code/Route: 78289
Phone number:
Email Address:

b6
b7c

Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
750.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☒ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)ststoped western union of\$900.00

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

2/10/2014 received instant message on Face-Book from a friend. He said that [redacted] helped him get \$40,000.00 from a grant on FB. He said he saw my name on a list for assistance. She befriended me so she contacted me. I asked her about it. She said that she could get me \$50,000.00 if I wire \$750.00 to [redacted] Credit Union Account. That would cover the cash delivery charge. [redacted] San Antonio Texas 782459. The credit Union was United Sa Federal Credit Union 5500 UTSA BLVD. Acct# [redacted] Route#314088860. I did that 02/10/2013. Then we texted on the phone and instant message on face-book [redacted] kept asking for more money. \$400.00 for one thing then in two hours my money would be delivered to my house. I wired Western Union \$400.00 to [redacted] Milton, Wisconsin. Then she texted back and said that the guy that is over the money would not release the money without \$500.00 more for taxes and the rest of the money I need to get the \$50,000.00 in two hours. So I wired \$500.00 more dollars to the same person above yesterday at 12:10 pm. The second pm. The first time was 3:42 PM CST. she TEXTED BACK AND TOLD ME TO HOLD. I did not hear from her for about 3 hours. I texted my friend on the phone and asked if he had heard of her or if he had received \$40,000.00. He said no. It must be a scam. I called Western Union and asked if the money had been picked up. He said no. I said do not let it go that it is a scam. I wanted a refund. I told him the whole story. I will pick up my refund later. I want these people caught before they destroy other people's lives. You can get info from my phone and my computer and the bank wire transfer that I am still out \$750.00. and the Western Union papers. I have not reported this to Face-Book. I believe you need them to catch these people. She texted last night and said the money would be here at 7am. She texted several times today and called but I did not respond. So help me and all the other poor people they are taking advantage of. Thank You.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☒ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Internet messaging

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

You can find other people on Face-book who has asked her for help.

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402081405458481

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/08/2014 14:05:45

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Queen Creek

Do you live within the city limits?: No

County: Penal

State: Arizona

Country: United States

Zip Code/Route: 85140

Phone number:

Email Address:

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Name of your local police or sheriff's office:

Penal County, San Tan Valley, Sheriff's office

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: Microsoft
Name:
Gender: M
Address:
City:
State:
Country:
Zip Code/Route:
Phone number:
Email Address:

b6
b7C

Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other: called on my phone at 1:21pm, 1/31/14

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify) Western Union on Visa account

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

While I was waiting at my computer monitor for the Best Buy Geek Squad agent to arrive at the Geek Squad online window for help to reestablish software from my recent computer crash. The Geek Squad showed that I had a low rating on the Webroot Security/ Anywhere virus program. While I was waiting I received a call at At 1:21 pm, 1/31/14, Friday from a "Microsoft" representative.

[redacted] explain the I had a serious problem with the Microsoft software, (background: I had downloaded the Windows 7 software the day before a Microsoft recommended third party Global Web Support)

The telephone caller [redacted] convinced me that my software was infected and could crash my computer. I unwitting allow him online access to the computer. He ran scan which showed a lot of errors. I asked him how do I know he is legit Microsoft representative and asked him if I could go to the Geek Squad. He presented good reasons why the pending threat need immediate attention to prevent the computer from crashing. He said for a \$15.00 fee their software could fix the issues with the MS software.

I gave him my Visa card. I mentioned I had a Laptop he convinced me to scan the laptop. He would fixed both computers for \$10.00 each. I agreed to the fees. He gave me typical Microsoft part numbers. Then I request come up to fill out a Western Union information for the money transfer. I gave him my drivers license, Social Security number, my mother's maiden name, favorite dogs name, home address, telephone numbers.

They soon started the computer scan for malware and viruses that would take a hour.

Meanwhile I decide to go to my wife's computer to access B of A Visa account. There were two Western Union pending charges under \$400 each. I immediately called Visa and they would take the charges away at no cost to me and I cancel my card number.

I went back to my computer and the company was off line.

My wife contacted a neighbor who is a Maricopa Count sheriff. He advise her who we should contact. I contact WU to speak with a person in the fraud department who was proactive.

On the following days my wife and I made several contacts. We took both our affected computers off the internet connection. I check with Cox our internet provider to change are modem IP. This was not necessary for it changed every day. Changed our wireless address and passwords. Had the Geek Squad scan the computers for malware at Best Buy Store. Made other contacts and changes to passwords.

The only hardcopies is the print out emails from Western Union on 1/31/2014,

MTCN 7254229904, Reciever [redacted] TX, the second email with same control number stated a pick up of \$350.

Appreciate our government agency when some like this happens. Thank You

[redacted]

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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☒ Web site
- ☒ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

My wife was in the house and she heard tidbit of the conversation. She heard that I asked [redacted] how do I know that you are a legit Microsoft representative?. Also the Geek Squad had at the same time access to my computer and the dialogue window was open waiting for the technician to appear to help with the issue with upload software.

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☒ Consumer protection agency
- ☐ Individual/business that victimized you
- ☒ Police/other law enforcement
- ☐ Private attorney

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Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

1/31 Western Union fraud department [redacted] will try nullify charges, file number [redacted]

1/31 VISA at B of A internet site, Called VISA [redacted] pending charges cancel, Card [redacted] cancel.

1/31 Penal Count Sheriff's Department at 1-520-866-5280, internet crimes not addressed.

2/7 Arizona Attorney General, Consumer Compliant 800-352-8431 file a consumer compliant.

2/7 Federal Trade Commission, 877-382-4357, contact Flor, provided information for Identity Theft and Fraud report. Claim Number [redacted]

Supplemental Information

----- 03/10/2014 12:10:47 -----

Revised the ic3 compliant: Field: Description of Incident.

Add these additions and changes to the Description of the Complaint:

Add to the Western Union section of the compliant: The third email received canceled the WU money transfer [redacted]

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Add this: I had downloaded on 1/28/2014 and 1/29/2014 the recovery files from the remote Carbonite site. I found that the downloaded files "TaxPrep@2012.xlsx" could not be found on the computer. It was possible that it was stolen from my computer on 01/31/14 the day of the fraudulent fix.

Change the sentence in the first paragraph from: [redacted] explain that I had a serious problem with the Microsoft software, (background: I had download the Windows software the day before Microsoft representative recommended third party Global Web Support.) To: [redacted] explained that I had a serious problem with the Microsoft software, (background: I had downloaded the Windows software the third day before Microsoft representative recommended third party Global Web Support.)

Change the phase in the middle of the paragraph that starts with "I gave him my credit card." From: "I request come up" To: he requested me-----



COMPLAINT REFERRAL FORM

Complaint ID: I1402081411025572

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/08/2014 14:11:02

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Hamilton

Do you live within the city limits?: No

County: De alb

State: Indiana

Country: United States

Zip Code/Route: 46742

Phone number:

Email Address:

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Name of your local police or sheriff's office:

Hamilton PD

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

M

Address:

City:

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State:

Country:

Zip Code/Route:

Phone number:

Email Address:

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Microsoft dept. of Microsoft windows

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

374.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☒ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

Received a phone call stating that our computer was going to crash. I was hesitant, however, continued to listen and they asked me to turn on the computer and I did. Then they remoted in and were on it approximately 4 hours. They said I needed to purchase lifetime software warranty.. Which I did in the amount of \$350.00. The authorization if code given to me was 01550C. My daughter, [redacted] told me this sounded like a scam. She then called the credit card company and the payment was processed under Windows umbrella and the phone number listed was [redacted] Which was western union. The card was cancelled and we contacted western union and cancelled the accounts that were set up in both [redacted] and my names.

My daughter, [redacted] and her fianc [redacted] had ust filed their taxes from this computer. Therefore, not only was my information compromised, but theirs along with their 4 children,

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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

Hamilton, in 46742

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Have you reported this crime to any law enforcement or government agencies?

- ☒ Better Business Bureau
- ☐ Consumer protection agency
- ☒ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402081437196192

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/08/2014 14:37:19

Victim Information

Name:

Business Name:

Age: Over 60

Gender: F

Address:

City: Harrisburg

Do you live within the city limits?: No

County: Cabarrus

State: North Carolina

Country: United States

Zip Code/Route: 28075

Phone number:

Email Address:

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Name of your local police or sheriff's office:

Cabarrus county sheriff's office

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender:

F

Address:

City:

Athens

State:

Country:

Greece

Zip Code/Route:

10440

Phone number:

Email Address:

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Other Identifiers

Web Site:

Craigslist/eBay

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

1800.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? No

Description of the Incident

Describe in your own words how you have been victimized.

on 02/06/2014 I found a posting on craigslist for a 2006 Jeep wrangle for \$1800.00, the jeep was being sold by a woman claiming that she was a Sargent, station in Greece about to be deployed to Afghanistan and she was trying to sell her jeep due to it being in Washington at Fort Lewis logistics center. when I decided to purchase the jeep I contacted the seller and soon I received an e-mail stating that eBay had approved the transaction and that the jeep had been reserved and that the money needed to be transferred through western union to there eBay agent in Greece, his name is [REDACTED] he also has the same address as [REDACTED] Once I sent the money and they received the money I received another e-mail from [REDACTED] stating that eBay wanted another 900.00 from both parties for shipping insurance purposes and I would get the 900.00 back once the shipment was delivered. At this point I became suspicious, so I contacted eBay and gave them the transaction number I received from the e-mail that stated eBay had approved the transaction, that number is 488260355648. When I contacted eBay by phone they said that this was fraud. the western union transaction number is [REDACTED] I was also told to fax the western union receipt to the eBay payment department that fax number is 1(855)8715720.

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Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☒ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

Harrisburg NC 28075.

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Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank



COMPLAINT REFERRAL FORM

Complaint ID: I1402081504473072

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 02/08/2014 15:04:47

Victim Information

Name:

Business Name:

Age: Over 60

Gender: M

Address:

City: Livingston

Do you live within the city limits?: No

County: Polk

State: Texas

Country: United States

Zip Code/Route: 77351

Phone number:

Email Address:

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Name of your local police or sheriff's office:

Livingston Police Departmet

Is the complaint you are filing related to the Internet or an online service? No

Do you have pertinent documents in paper form? Yes

Information about the Individual/Business that victimized you

Business Name: Public Defender
Name:
Gender: U
Address:
City:
State:
Country:
Zip Code/Route:
Phone number:
Email Address:

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Other Identifiers

Web Site:
IP Address:
IRC Server:
Chat Room Name:
Usenet Newsgroup:
Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.
8825.00

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☒ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? left blank

Description of the Incident

Describe in your own words how you have been victimized.

I received a telephone call on my cell phone from a person who sounded just like my grandson, who he said he was. We talked a while and he said that he had been involved in an accident in Phoenix AZ. No one was hurt seriously and the driver of the other vehicle was from the Dominican Republic. The person the gave me the name and telephone number of the public defender who was handling the case. [REDACTED] b6 b7C
[REDACTED] I called this number about 1:30 pm CST today and it is still in service. I talked to [REDACTED] several times and the result was I sent some \$8,825 thru Western Union and MoneyGram on 5 occasions to a name in the Dominican Republic. The reason stated was that the victim in the other vehicle was from that country and had returned. All of the money was supposed to be returned by the insurance carrier of the other vehicle. Supposedly the vehicle was rented from Hertz and they had a blanket coverage that would reimburse the money to me. I have just talked to my grandson and he is total unaware of any such activity. I have copies of all of the financial transactions. What can be done about this?

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☐ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☒ Telephone
- ☐ Web site
- ☒ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Telephone

Was this initial means of contact unsolicited/uninvited?

Yes

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

no prior relationship

Did you conduct any research on the individual/business prior to the incident?

No

How much time has passed since you determined you were victimized?

Less than 1 week

Contact Information

Are there witnesses or other victims to this crime?

left blank

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

left blank

Supplemental Information

----- 02/08/2014 17:14:28 -----

Transfers of funds by Ron Hamil

2-6-14 5:09 PM CST \$1,800.00 to [REDACTED] @Domican Republic Western Union

[REDACTED]

2-7-14 10:38 AM CST \$1,800.00 to [REDACTED]

2-7-14 11:11 AM CST \$1,800.00 to [REDACTED]

2-7-14 2:58 PM CST \$1,675.00 to [REDACTED]

2-7-14 3:03 PM CST \$1,800.00 to [REDACTED]

All transfers to first listed.

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----- 02/09/2014 11:00:57 -----

The original call I received from these people was from someone who identified himself as my grandson,

[REDACTED] using my cell phone number. We talked for some time and he sounded ust like my grandson, and we discussed things that fitted into our normal conversations. He gave me the name and phone number of the Public Defender [REDACTED] who was acting in his behalf. All further times 3 or 4, were handled by this person at this number, which was still active, but unanswered as late as 6:00pm yesterday(2/8/14). I spoke to my Grandson yesterday and he was total unaware of any of activity.

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